

FLAGLER COUNTY ELECTIONS OFFICE

QUARTERLY NEWSLETTER



July - December 2014
Volume 5, Issue 3

ATTENTION VOTERS: SPECIAL ELECTIONS IN 2015



A special election will be held to fill state offices which represent Flagler County:

- State Senate District 6
- State Representative District 24

These elections are county-wide. Read more information on page 2.



2014 Primary Election Turnout

Flagler County grew by 6,600 registered voters in the last four years, but the overall turnout for this election was lower than 2010. The results this year show a shift of voter preference to vote by mail and voting early. The turnout on Election Day was much lower than expected. Our county-wide turnout in Flagler was slightly higher than the state-wide overall turnout of 17.61% for this election.

TURNOUT	2010 Primary Election	2014 Primary Election
Registered Voters	64,277	70,968
Early Voting	9,084	4,665
Absentee	3,069	4,091
Election Day	1,947	4,902
Provisional	12	2
Total Votes Cast	14,113	13,660
Turnout Percentage	21.96%	19.25%

2014 General Election Turnout

Turnout increased in Flagler County for the General Election as compared to the Gubernatorial election four years ago. With an increase of over 6,800 voters in our county it is clear that more voters prefer to vote early and absentee. The number of absentee votes nearly doubled in this General Election. Our overall turnout for this election has increased to over 53% and our turnout is higher than the state-wide turnout of only 50.5%.

TURNOUT	2010 General Election	2014 General Election
Registered Voters	65,021	71,860
Early Voting	10,713	13,977
Absentee	4,969	8,995
Election Day	18,204	15,371
Provisional	18	41
Total Votes Cast	33,904	38,393
Turnout Percentage	52.14%	53.43%

2014

ELECTION SCHEDULE

AUG 26 August 26, 2014
Countywide Primary Election

NOV 4 November 4, 2014
Countywide General Election



City of Palm Coast
City Council Member
District 2 and District 4

This is the first year City Council offices for the City of Palm Coast will appear on the countywide ballot. Palm Coast voters will choose their new representatives in City government during this election.

Look for the Sample Ballot on the next page for more information.



Flagler County VOTER REGISTRATION STATISTICS AS OF AUGUST 31, 2014

Republican: 25,718
Democratic: 23,993
No Party: 18,851
Minor Party: 1,997

Total: 70,559

2015 SPECIAL ELECTIONS

OFFICES ON THE BALLOT

A special election will be held to fill vacancies in state offices which represent Flagler County:

- State Senate District 6
- State Representative District 24

Both of these districts are county-wide in Flagler County, all precincts will be open on Election Day.

State Senate District 6 includes St. Johns, Putnam, Flagler counties and parts of Volusia County. The special election will be held to fill the vacancy left by former State Senator John Thrasher, who resigned the office to become president of Florida State University. State Representative in District 24 includes Flagler and parts of St. Johns and Volusia County. The special election will be held to fill the vacancy left by former State Representative Travis Hutson, who has resigned to run for State Senate District 6. Candidates for these state offices have qualified with the Division of Elections.

2015 SPECIAL PRIMARY ELECTION

This Primary Election is closed to registered Republicans only.



ELECTION DAY: January 27, 2015

Polls are always open from 7:00 a.m. - 7:00 p.m. on Election Day.

REGISTRATION BOOK CLOSING

Deadline for new registrations and party changes: December 29, 2014

CLOSED PRIMARY ELECTIONS

Florida is a closed primary state. If you wish to vote in a partisan Primary Election, you must be a registered voter in the party for which the Primary is being held. All registered voters, regardless of party affiliation, can vote on issues and nonpartisan candidates in a Primary Election. If all the candidates for an office have the same party affiliation and the winner of the primary election will not face any opposition in the general election (i.e. no write-in candidates have qualified), then all registered voters can vote for any of the candidates for that office in the primary election. Party change deadline for the upcoming Special Primary Election is **December 29, 2014**.

EARLY VOTING

Early voting begins 10 days prior to the election and ends the Saturday before Election Day. Any registered and eligible voter in the county may vote early according to this schedule:

Early Voting Dates & Times:

SATURDAY JANUARY 17 - SATURDAY JANUARY 24

Each day **8:30 a.m. - 4:30 p.m.** Including weekend days.

Early Voting Locations:

1	Flagler County Public Library: At the corner of Belle Terre and Palm Coast Pkwy. 2500 Palm Coast Parkway N.W. in Palm Coast
2	Flagler County Supervisor of Elections: In the Government Services Building. 1769 E. Moody Blvd., Bldg. 2, Ste. 101 in Bunnell

The Palm Coast Community Center is not open for early voting during this Special Election.

2015 Election Schedule

SPECIAL ELECTIONS:

Special Primary Election: January 27, 2015

Closed to registered Republicans only.

Special General Election: April 7, 2015

MUNICIPAL ELECTIONS:

Beverly Beach, Flagler Beach: March 3, 2015

SPECIAL PRIMARY ELECTION SAMPLE BALLOT

REPUBLICAN VOTERS ONLY

STATE SENATOR DISTRICT 6 (Vote For One)

- Travis Hutson
- Dennis McDonald
- Ronald "Doc" Renuart

STATE REPRESENTATIVE DISTRICT 24 (Vote For One)

- Danielle A. Anderson
- Sheamus John McNeeley
- Paul Renner
- Ron Sanchez

VOTE BY MAIL

If you will be away during the election or prefer to vote by mail, please call the Elections Office to request an absentee ballot, (386) 313-4170. Absentee ballots are NOT forwarded by the US Postal Service. It is the voter's responsibility to provide an accurate mailing address. Ballots can be mailed worldwide. **ABSENTEE REQUEST DEADLINE: JANUARY 21, 2015**

Track the status of your absentee ballot online:
<http://registration.election.myflorida.com/CheckVoterStatus>



KIMBERLE B. WEEKS FLAGLER COUNTY SUPERVISOR OF ELECTIONS

1769 E. Moody Blvd., Building 2, Suite 101, Bunnell, FL 32110 • P.O Box 901, Bunnell, FL 32110
Phone: (386) 313-4170 • Fax: (386) 313-4171 • Online: www.FlaglerElections.com

VOTE BY MAIL IN **FOUR** EASY STEPS

TRACK YOUR BALLOT ONLINE!
Make sure your ballot was received by the Elections Office.
<http://www.electionsfl.org/flagler/index.php?mais=Y>



1. REQUEST

Any registered and qualified voter who is eligible to vote in an election may cast their vote by absentee ballot. An absentee ballot may be requested for a specific election or for all elections through the next two regularly scheduled general elections. The request can be made in person, by postal mail, by electronic mail or by telephone. Only the voter or designated member of his or her immediate family or legal guardian can request an absentee ballot for the voter.



2. VOTE

The voter must personally vote their ballot. Absentee ballots are mailed 35 days prior to each election to those voters who have requested an absentee ballot. Be sure the Elections Office has your correct mailing address. Absentee ballots are not forwarded by the US Postal Service. Absentee ballots for overseas military and overseas civilian voters are mailed 45 days prior to an election.



3. SIGN

The voter must sign the return envelope. Power of attorney is not recognized for absentee voting in the state of Florida. The absentee ballot will not be counted if the return envelope is not signed or if the signature does not match the signature we have in the voter registration file. An unsigned absentee ballot may be presented to the Canvassing Board for a decision if this affidavit is received before 5:00 p.m. on the Monday prior to Election Day: http://www.flaglerelections.com/Portals/Flagler/pdfs/DS-DE_139.pdf



4. DELIVER

You must mail, personally deliver or have someone else deliver your absentee ballot inside the completed mailing envelope to the Elections Office. Sufficient postage is required if mailed. Absentee ballots must be received no later than 7:00 P.M. on the day of the election. Absentee ballots cannot be turned in at the polling place on Election Day unless the voter wishes to vote in person at the polls. If a voter has requested an absentee ballot and chooses to vote in person at the polls, the absentee ballot is cancelled and the voter is issued a new ballot.

ATTENTION ABSENTEE VOTERS!

Recent law changes (passed in 2013) now require an absentee ballot request to an address *other than* the elector's address on file, must be submitted in **WRITING** and **SIGNED** by the voter. Please print, complete and mail the form below to request an absentee ballot.

Florida Statutes

EFFECTIVE: 01/01/2014

Request for absentee ballots 101.62 (1)(b):

The supervisor may accept a written or telephonic request for an absentee ballot to be mailed to an elector's address on file in the Florida Voter Registration System from the elector, or, if directly instructed by the elector, a member of the elector's immediate family, or the elector's legal guardian; if the ballot is requested to be mailed to an address other than the elector's address on file in the Florida Voter Registration System, the request must be made in writing and signed by the elector. However, an absent uniformed service voter or an overseas voter seeking an absentee ballot is not required to submit a signed, written request for an absentee ballot that is being mailed to an address other than the elector's address on file in the Florida Voter Registration System.

ABSENTEE BALLOT REQUEST FORM

Please send me absentee ballots for the following election(s): **Check One Below**

Specific Election(s): _____ All Eligible Elections Through 2018

PLEASE PRINT CLEARLY

VOTER NAME: _____ (REQUIRED)

DATE OF BIRTH: ____/____/____ (REQUIRED)

VOTER ID (IF KNOWN)

ABSENTEE BALLOT MAILING ADDRESS: (REQUIRED)

Florida law prohibits absentee ballots from being forwarded by the Post Office. You must provide a valid mailing address.

Street Address _____
or PO Box: _____

City: _____ State: _____ Zip: _____

PHONE NUMBER: _____ - _____ - _____ (OPTIONAL) Only for use by Elections Staff

X _____
VOTER SIGNATURE (REQUIRED) DATE

REQUESTS WITHOUT DATE OF BIRTH AND VOTER SIGNATURE CANNOT BE PROCESSED. COMPLETE REQUEST AND RETURN. FOR PRIVACY, USE AN ENVELOPE.

MAIL TO: SUPERVISOR OF ELECTIONS • P.O. BOX 901 • BUNNELL, FL 32110

DELIVER TO: 1769 E. MOODY BOULEVARD • BUILDING 2 • SUITE 101 • BUNNELL, FL 32110

A Note From The Supervisor

The 2014 Election Season

Written by Supervisor of Elections, Kimberle B. Weeks



Dear Voters of Flagler County,

During the 2014 election season I faced many challenges, but am proud to say both the 2014 Primary and General elections proved to be fairly and accurately canvassed and election results were promptly reported.

The city scheduled events in the big room at the Community Center that would at times severely impact voter parking on certain days, and many times allowed for NO disabled voter parking. The City also removed marked designated voter parking signs and cones even though in the Interlocal Agreement they entered into they agreed to not remove any election related signs, with the exception of candidate campaign signs, and that they wouldn't interfere with me carrying out my duties and responsibilities. The City was also responsible for refusing to allow me to be the only one with access to the early voting rooms at the Palm Coast Community Center so I had to be creative. They insisted they needed a key in case they wanted to get in the rooms where early voting was held. Only voting equipment and election ballots were secured in that room leaving no reason for the city to have the need to have entry. The City also provided incorrect information to poll workers and voters which created a hardship for poll workers and prevented a voter's ballot from counting. They were responsible for taping closed cabinets and the refrigerator in the break room making poll workers feel uncomfortable and not trusted.

The county removed the two disabled parking spaces in front of the elections office that remained there for more than 7 years after I provided pictures to them pointing out where they were not in compliance. This was done after the City of Palm Coast and county administrator Craig Coffey reported in the media that I was illegally marking parking and should have consulted with them for direction. The disabled parking was later relocated further away from the elections office next to where inexperienced drivers park who are obtaining their drivers permit. It was asked that the vacated disabled parking spaces be marked for elections office parking to provide convenience to those who needed to conduct business in this office, and that request was not honored until I again addressed the matter in recent days.

During the Primary Elections when reviewing the recorded audio to prepare the meeting minutes for the August 25, 2014 Primary Election Canvassing Board meeting it was realized there was a whispering conversation between county attorney Al Hadeed and alternate canvassing board member County Commissioner Charles Ericksen Jr. I immediately reported this event to the Department of State, Division of Elections as I found the conversation to be disturbing as it appeared to be the description of what could be illegal activity demonstrated by a county commissioner that took place at a canvassing board meeting which had been witnessed by the County Attorney and went unreported. I disclosed what was recorded at the September 12, 2014 special canvassing board meeting and expressed my dislike for the event not being reported. To my surprise, county administrator Craig Coffey stated in a media release that it was just wrong for me to record and releases such information, and claimed both men were recorded having a private conversation, and he claimed they were recorded illegally. I dispute the allegation. The recording occurred at a public meeting which was advertised to the public, and there is no expectation of privacy at a public meeting. It is legal to record public meetings, and canvassing board meetings have been taped for years by me and by previous supervisors. There are notices posted at each door entrance of the elections office noticing those who enter the premises that those who enter are subject to being audio and video recorded at all times. FDLE has been investigating the matter for nearly three months. I have filed complaints with the Elections Commission, Ethics Commission and the Florida Bar.

A Note From The Supervisor, Continued

In an attempt to attack the supervisor of elections and shake the voters confidence in the Supervisor, the county administrator Craig Coffey wrote a letter to the Secretary of State, Division of Elections stating that the board of county commissioners voted unanimously to authorize him to pursue the request asking for the States assistance under Florida Statute 101.58 "Supervising and observing registration and election processes". This was done though the county administrator nor the board of county commissioners may not have legal entitlement to make such a request as the Florida Statute identifies as to who does. Coffey stated in his letter that the voter's confidence may have reached an all time low of our local election process because of recent and past events involving the Supervisor of Elections. Though Coffey made a claim he provided no supporting documentation or evidence to support his claim against the Supervisor of Elections, and he failed to disclose the recent and past events involving himself, the county attorney Al Hadeed and the Board which are described herein which clearly give reason for concern, and could without a doubt shake the voters confidence in our elections being free of corruption. Coffey apparently failed to remember that on April 27, 2012 per the Governor's ranking of Supervisor's throughout the state, I was at the top of the list and that I was re-elected in 2012 by the largest margin of any candidate on the ballot. For the past 6 years that I have served as Supervisor of Elections we have had fair, efficient, honest elections. In my opinion it is unfortunate that there are those who have a hidden agenda and don't like being held accountable for their actions and they react by retaliating when they are exposed.

State Officials have observed elections in our county many times before as they do throughout the state. When you have nothing to hide and are doing what you should be doing you welcome the presence of others as I do. Because Craig Coffey called the state in under the referenced Florida Statute 101.58 they did come to Flagler County more times than usual and this was a tremendous expense to the tax payers. Two officials were present election day visiting voting polling sites throughout the county and who attended the canvassing board meeting. They actually witnessed me requesting canvassing board member, County Commissioner Chairman George Hanns step down from the canvassing board due to the distribution of a candidate's re-election advertisement containing an endorsement quote (and group photograph) supporting the re-election of County Commissioner Candidate Frank Meeker. To no surprise, Commissioner Hanns refused to do the right thing and step down voluntarily so a motion was made requesting he be removed from the canvassing board. In fact it was asked of him on two separate days, and he refused both times. Therefore I made a motion to the board for his removal and it was supported by Canvassing Board Chair Judge Melissa Moore Stens; which carried a majority vote and he was forced off the canvassing board. Alternate Canvassing Board member County Commissioner Barbara Revels then took Commissioner Hanns' place during the canvassing board meeting on election night and for the remaining canvassing board meetings. Revels replaced alternate canvassing board member County Commissioner Charles Ericksen Jr after he too was asked to step down from the canvassing board after it became known that he donated \$50 to fellow commissioner Meeker's re-election campaign. Ericksen also attended a fund raising event for candidate Meeker and this disqualified him from being eligible to serves on the canvassing board. Both Commissioner's Ericksen and Hanns failed to be upfront and disclose their involvement in a candidate's campaign that was on the Primary and General election ballots. In fact, when it was asked of Hanns why he didn't come forward revealing the issue he stated, because he knew I would. Though Ericksen didn't voluntarily step down as an alternate canvassing board member at the canvassing board meeting when it was requested of him, he did so several days later at a board of county commission meeting. Revels was eligible to serve as a canvassing board alternate even though she is under Ethics investigation for a matter unrelated to elections. It was unfortunate that the county/canvassing board attorney Al Hadeed also failed to disclose either county commissioner's involvement in Commissioner Meeker's re-election campaign and that he failed to advise the canvassing board on the matter and encourage the county commissioner to do what was the right thing to do. Furthermore, when my private council Attorney Roberta Walton from Orlando produced the Division of Elections Opinion that confirmed that Commissioner Hanns should not remain on the Canvassing Board it was Hadeed that attempted to discredit Ms. Walton.

A Note From The Supervisor, Continued

Commissioner/Alternate Canvassing Board member Barbara Revels refused to sign the 2014 General Election Conduct of Election Report because I made reference on the report that 2 county commissioners were removed from the canvassing board during the general election. Florida Law allows the Supervisor to add anything they deem to be material to the report. Chair of the canvassing board Judge Moore Stens and I signed the required report and fulfilled our responsibilities. Because commissioner Revels refused to fulfill her duty as a canvassing board member, and wrote on the report “Refused to Sign: Barbara Revels” an Elections Commission Complaint was filed on her. It is impossible to carry out the duties and responsibilities as supervisor with such resistance.

In my opinion it is an insult to the county judge, who is the chair of the county canvassing board, to have a canvassing board attorney because the judge is an attorney. As judge, no help should be needed interpreting Florida election laws, or identifying unethical behavior. If an attorney is necessary, it is for the benefit of the supervisor of elections to ensure all duties and responsibilities are carried out correctly, and that the supervisor of elections, who may not be an attorney, interprets the election laws correctly. It is a conflict of interest to have the county attorney as the canvassing board attorney to influence canvassing board members when his/her employers (county commissioners) are on the canvassing board and on the ballot, and the county attorney wants to maintain their employment. Perhaps this explains why our county attorney Al Hadeed failed to reveal publically the incident he whispered to one of his employers, Charles Ericksen Jr and why he failed to provide input to protect the integrity of the election by suggesting that commissioners Ericksen and Hanns step down from the canvassing board.

At the September 12, 2014 special canvassing board meeting Judge Moore Stens made a motion that meeting minutes be reduced and only reflect actions and be audio recorded, and George Hanns supported the motion. I opposed the motion as I didn't feel it was in the purview of the canvassing board to place restrictions on records maintained by the Supervisor of Elections. It is not required that the public meetings be recorded, and it is not required that meeting minutes be approved. It is required that meeting minutes be written, however it is not required that they be verbatim. I don't believe it is proper to direct the public to an audio that could take hours to listen to when they may not have the means to play the audio or have the time to listen to hours of audio when it is not required that audio be made. I believe the public should be able to look at the required written record for this information.

As Supervisor of Elections I continued to prepare canvassing board meeting minutes in detail. I also hired private council for the General Election and a Court Reporter to protect the integrity of the election and make transparent all events due to the manipulation and interference experienced by county officials and poor judgment exercised by canvassing board members. Because I continued to prepare the canvassing board meeting minutes in detail, and the county wanted to continue to exercise their influence, county administrator Craig Coffey brought his assistant Christy Mayer (who is paid a handsome salary of nearly \$100k including full benefits) to the October 17th General Election canvassing board meeting and stated she would be recording the meetings. Judge Moore Stens later stated in the meeting that Christy would be preparing the official meeting minutes. Again I objected because I was elected Supervisor of Elections and I have maintained the public records for the elections office, and would continue to do so without manipulation and interference. Christy continued to then be present at future meetings to record meetings and present her draft meeting minutes; which contained no identification as to who prepared the meeting minutes. I also prepared my Official meeting minutes and placed them in the canvassing board record. Christy presented a pile of approved meeting minutes that were accepted by Judge Moore Stens and the county commission canvassing board member (either Ericksen, Hanns or Revels) at one of the last meetings. Because it isn't required that meeting minutes be approved, the canvassing board doesn't meet after the last scheduled meeting to approve minutes, nor did Christy Mayer provide meeting minutes from the last scheduled meeting for the record. I objected to draft and approved meeting minutes provided by Christy Mayer and continued to maintain the official records.

A Note From The Supervisor, Continued

It appeared as though county administration was taking over the elections office, and they were doing so with force. At one of the canvassing board meetings it was asked if canvassing board members were receiving canvassing board minutes prior to the meetings and Judge Moore Stens stated she was receiving the meeting minutes in advance, Commissioner Revels stated she was not. Because the county commissioner's employee Christy Mayer was preparing the meeting minutes being presented, it is believed the county commissioner who was serving on the canvassing board was also privy to the minutes in some manner prior to scheduled canvassing board meetings even if they were not provided a copy. As Supervisor of Elections I was not provided draft or approved meeting minutes prepared by Christy Mayer in advance to the scheduled canvassing board meetings.

Due to the challenges faced, many that have been described herein, it was very stressful and difficult to conduct the 2014 elections. I was faced with a lot of distractions, uncalled for interference and manipulation. Due to distractions I was not able to write poll worker pay checks and issue them election day as I normally do and this was disappointing. Poll workers are a vital element to conducting elections. Perhaps what I experienced, and what I believed to be identified as corruption was all done in effort to take control over elections. The events that transpired certainly gave the appearance of impropriety and could allow one to believe elections are not fair. It was even more difficult to conduct the elections with the aging voting equipment that continually proves to fail and I have asked for funding to replace this equipment since 2010. We experienced failure after failure and had to rely on spare equipment. At this point we are out of spare equipment and are in a dangerous situation with the current equipment that we have to conduct future elections. It is unfortunate that the county doesn't assist where necessary and provide what is needed when it is requested to ensure that elections go smoothly and freely. The operating budget of the Supervisor of Elections Office is the lowest of any comparable county, and I have returned over \$100,000 to the board of county commissioners of unspent funds since taking office in 2009.

Despite the challenges faced, poll watchers who were in all of the early voting sites and in most of the election day polling locations reported that they were very satisfied with their observation and reported that the elections were conducted in a fair professional manner. Some of the poll watchers (Democrats and Republicans) spoke at the September 12, 2014 special canvassing board meeting of their dislike of the lack of respect and support shown to the supervisor of elections by the board of county commissioners. It was no surprise that Commissioner George Hanns disputed the claim, he's also the county commissioner/canvassing board member who served on the canvassing board illegally, and didn't disclose the endorsement that made him ineligible to serve. He always claims a "witch hunt" when he gets caught as his style is to make false claims about those who expose or challenge him.

In order for elections to be fair, they must be free from interference and manipulation, and the ballot box shall not be controlled by access. It is unexplainable why county and city officials can't just back off for 2 weeks each election and allow the election officials to do their jobs and allow elections to run freely. Instead they thrive on spinning the press, and placing their thumb on the pulse of elections to maintain control. I work with over 100 poll workers, several churches, the VFW, school board, tax collector/property appraiser and others without incident. The problem isn't the Supervisor of Elections; it is the organized corruption and drama played out by the City of Palm Coast and County officials. I can only wonder now what else has transpired behind my back that has impacted elections and perhaps made them unfair. Regardless of what one has to say, we all know that the staff and poll workers have given 110% and done all that is possible to maintain the voter's confidence and have done their jobs honestly and fairly.

Poll Worker Profile



Thank You Poll Workers!



This was the first election for electronic voter check-in at every polling location. For some of our poll workers who have years of experience with the paper poll registers, this new equipment presented a steep learning curve. The machines are electronic versions of the printed, paper poll register, called EViDs. They streamline voter verification and check-in and communicate with the county's voter registration system and other EViDs at other precincts, continuously receiving voter activity. This prevents double voting and provides up-to-date status of the voter. Each and every poll worker handling voter check-in received hands-on training with the new equipment and the election was a success! Thank you poll workers for your dedication and willingness to learn something new.

Without your service, elections would not be possible. We appreciate everything that you do for the voters of Flagler County.

- ★ Conducting elections with the utmost integrity
- ★ Ensuring safe, accurate, and efficient voting processes
- ★ Allowing Flagler County voters to cast their ballots privately and independently
- ★ Protecting and promoting public trust and confidence in the democratic process

Happy Birthday

To All Poll Workers Celebrating Birthdays in July, August and September!



Poll Worker Trivia

TRUE OR FALSE?

Voters will be turned away if they are wearing campaign apparel.

Answer: FALSE

Voters may wear campaign buttons, shirts, hats, or any other campaign items when they enter the polling place to vote; voters may not otherwise campaign there. So, merely going to the polls wearing campaign paraphernalia is OK, but, by statute (s. 102.031(4), Florida Statutes), one cannot solicit voters within 100 feet of the entrance to any polling place.



Kimberle B. Weeks

Flagler County Supervisor of Elections
1769 E. Moody Blvd., Bldg. 2, Ste. 101 • PO Box 901
Bunnell, FL 32110
Phone: 386-313-4170 • Fax: 386-313-4171
www.FlaglerElections.com

Download your copy of the newsletter online:

www.flaglerelections.com/newsletter