



Rick Staly, Sheriff
FLAGLER COUNTY SHERIFF'S OFFICE

"An honor to serve, a duty to protect."

May 30, 2019

Mr. Jerry Cameron, County Administrator
Hand Delivery

Good Morning Mr. Cameron,

I have the responsibility to coordinate the MOU for information technology (IT). County IT has been responsible for providing IT services to the Flagler County Sheriff's Office (FCSO) well before Sheriff Staly took office. I learned of an incident where an inmate was able to reach the internet and do a video posting that occurred yesterday while an inmate had a tablet that was used for a GED training class; this was a known issue reported during April of 2019. The initial reporting resulted in the loss of social media access by all terminals on the network. This action of blocking all social media hampered our ability to investigate crimes and inform the community of the public safety events in Flagler County. We believed once the ability to access social media for legitimate use was restored, the issue was resolved and the internet blocking at the inmate facility was still in place. My assumption was the inmate facility issue was solved with the standard practice of locking-down the network router. I further assumed there were network routers at each facility and those routers have the ability to close ports or certain internet protocol (IP) addresses; apparently, that was not the case with the incident that was discovered yesterday.

This is an unacceptable failure and calls into question the decision maker who took the shotgun approach to fix a minor issue and then did not really solve the problem. I have no confidence in the person making this decision to "fix" what should have been a very narrow scope of an issue. This leads me to believe the decision maker is incompetent or took a shortcut. In either case, it is not acceptable and I have zero confidence in the skills, knowledge and abilities of the individual. This is part of on-going network issues we have been experiencing. If there is not a strong commitment to resolve these issues through the reassignment of staff supporting the FCSO, I will have no alternative but to recommend dissolving the MOU and hire IT staff to support our crime fighting operations.

There can be no delay to resolve this issue in an effort to rebuild confidence and ensure the requirements of the FCSO are being met.

Sincerely,

RICK STALY
Sheriff


Mark D. Strobridge
Chief of Staff

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