LOANS**ATWORK**

Emergency Employee Loan Program

January 2017

UNSOLICITED PROPOSAL

LoansAtWork is an essential and innovative benefit that enables employers to dramatically improve their employees' financial well-being and helps them lead more productive, happier lives – all with no cost or risk to your organization.

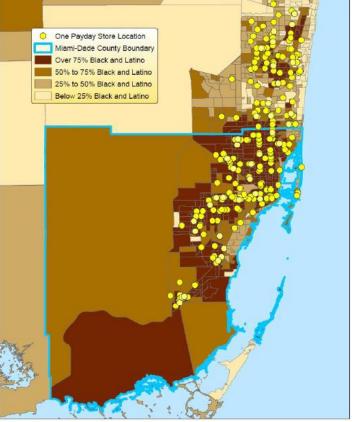


The Problem

FEE SCHEDULE ADVANCE ADELANTOS DE EFECTIVO						
ANNUAL PERCENTAGE RATE Dasa de PORCENTAE ANUAL (The cost dy your molt aquerand de con consel percentage retu- Ausense o Lidady held percent (E cost ou rette queue datient space de cost and a percentage retu- tanse up mette queue datient space datient queue datient space datient queue datient space datient queue datient datient datient datient queue datient	FINANCE CHARGE INTERÉS CREDITICIO (The dellar, answer the credit will care you! (If monits on iddams de lo gan le control o unid de molto)	AMOUNT FINANCED MONTO BIL CREDITO [The emount way pay to you] (El monto que academ la pagana o cadad)	TOTAL OF PAYMENTS TOTAL DE INIÇOS	NUMBER OF PAYMENTS NÚMERO DE PACOS		
312.86%	\$6.00	\$50.00	\$56.00	1		
286.79%	\$11.00	\$100.00	\$111.00	1		
278.10%	\$16.00	\$150.00	\$166.00	· · · · 1		
273.75%	\$21.00	\$200.00	\$221.00	1		
271.14%	\$26.00	\$250.00	\$276.00	1		
269.40%	\$31.00	\$300.00	\$331.00	1		
268.16%	\$36.00	\$350.00	\$386.00	1		
267.23%	\$41.00	\$400.00	\$441.00	1		
266.51%	\$46.00	\$450.00	\$496.00	1	Box	
265.93%	\$51.00	\$500.00	\$551.00	1		

- 8 million payday loans per year in Florida
- 83% of customers take out 7 or more loans per year
- 2.5 million payday customers in Florida alone





Solution: LOANSATWORK

- BMG offers an <u>emergency employee loan program</u> that offers unsecured loans with fixed repayments over terms of up to 24 months, processed through payroll deductions
- Important lifeline for employees too often taken advantage of by predatory payday lenders
- Employees can manage unexpected expenses, over time, with fixed, affordable payments
- We do not need to review employees' credit scores guaranteeing access to those employees most in need
- We report loan performance to credit bureaus payroll deductions ensure timely repayments



After a tough divorce, a customer needed money to hire a lawyer to help sort out custody of her children...

A fire inspector paid off 3 high-cost payday loans...

A police officer's checking account was overdrawn, his father died, and he needed funds to help take care of his mother...

A paralegal needed to pay for new transmission for car; he knew the banks would turn him down...

Becky the assistant needed down payment to replace her car after old one died...

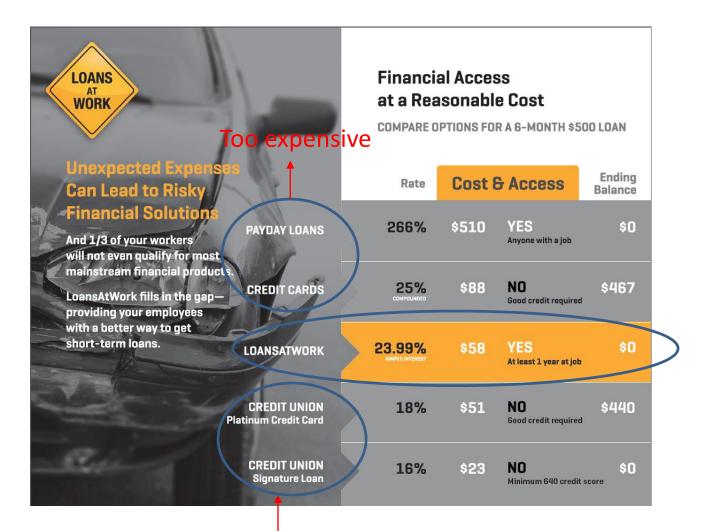
A mom needed to pay for her son's travel to attend his college orientation...

Terry the maintenance worker needed to pay off a high-cost payday loan and past due Comcast bills; make auto repairs...

Marie the assistant needed to pay for root canal and new transmission for car...

How Do We Compare?

LOANS**AT WORK**



Not available to workers most in need

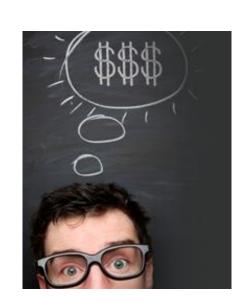
Critical Safeguards

- Loan amounts based upon income, and all employees must complete an on-line budget review
- Only one loan-at-a-time, only one loan per household
- Only simple interest no compounding, and loans are unsecured with no risk to employees' homes, cars or bank accounts
- No balloon payments, no penalty rates, pre-pay anytime with no penalties



Financial Literacy

- We will provide financial literacy training sessions for all employees – whether they are *LoansAtWork* customers or not
- No cost to our employer clients or their employees
- Based on the FDIC's *MoneySmart* curriculum
- All customers have free access to the Balance Financial Fitness program – counseling; debt management; workshops; webinars; on-line tools



Financial Literacy

LOANSAT WORK



Balance - Financial Wellness Partner



Leon County

Board of County Commissioners 301 South Monroe Street, Tallahassee, Florida 32301 (850) 606-5302 www.leoncountyfl.sov



Hello Tom.

JOHN DAILEY District 3 BRYAN DESLOGE District 4 KRISTIN DOZIER District 5 MARY ANN LINDLEY

At-Large NICK MADIXXX At-Large

VINCENT S. LONG County Administrator

HERBERT W.A. THIELE County Attorney

On behalf of Leon County, thank you for the outstanding job you did with the four Financial Literacy classes you delivered to our employees recently. You did an outstanding job of giving us relevant, up-to-date information on various financial pitfalls that we are all subject to on a daily basis and how to avoid all the hidden costs associated with them. You presented the information in a way anyone could understand and were able to answer every question our employees had.

Your real life examples and stories kept everyone's interest up for the entire hour. Leon County is very impressed that BMG not only offers the Loans at Work program to help our employees when they have a financial crisis, but that you are committed to educating them on how to avoid them in the future.

The Loans at Work program has been embraced and appreciated by the employees who have needed it so far, and Leon County feels good that we can offer this option to them. Financial Well-Being is one of the five areas of well-being our program focuses on since we know that money (or lack of it) is one of the biggest stressors individuals face. We are grateful to have this program as one of the benefits we offer in the area of Financial Well Being.

I have had several employees ask me for additional Financial Literacy workshops, some with the same topic and some with additional topics. I am reviewing all the ones you offer and will be in touch with you soon to get additional ones scheduled.

It has been an absolute delight to work with BMG, Inc, and you in particular since we first started looking at the Loans At Work program. Thank you for always being so responsive and supportive of whatever we needed.

Warm regards,

Mary

Mary Barley Health and Well Being Coordinator Leon County

Ease of Administration

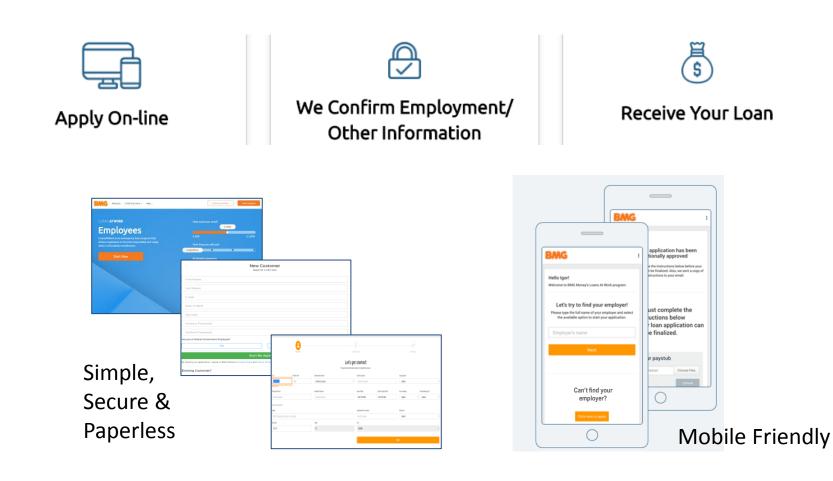
- Our proprietary technology allow us to manage the program to take on all administrative burden minimizing impact on our clients
- We handle all enrollments and eligibility through our simple process
- We calculate all payroll deductions and manage all loan accounting and servicing





Our Employer Clients: No Cost / No Risk LOANSAT WORK

- Our employer *clients never pay any fees* or costs to offer the *LoansAtWork* program
- Our employer clients never bear any risk nor guarantee any loans when employees separate, our clients have no obligations or risk
- We *reimburse our clients for out-of-pocket expenses* of any kind
- **No minimum participation** requirements; employers may cancel any time; no exclusivity
 - \$0 employer contributions
 \$0 risk of loss
 \$0 out-of-pocket expense
 \$0 PEPM, or other fees



Customer Satisfaction

LOANS**AT WORK**



ZERO Lawsuits

ZERO Office of Financial Regulation Complaints

Only 1 B.B.B complaint – resolved to customer's satisfaction

\$120+ million of loans

BMG MONEY, INC



Customer Complaints Summary 1 complaint closed with BBB in last 3 years | 0 closed in last 12 months

Complaint Type	Total Closed Complaints
Advertising / Sales Issues	1
Billing / Collection Issues	0
Problems with Product / Service	0
Delivery Issues	0
Guarantee / Warranty Issues	0
Total Closed Complaints	1

The complainant verified the issue was resolved to their satisfaction. (1 complaint)

Customer Testimonials

LOANS**AT WORK**

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A W R C M		ISSFEREY GEBBES ,	PDSP.

"More employers should offer this program; it's tough out there..."

"I needed help and BMG helped when no one else would help."

"The program came at a time when my finances were weak. Stress was high and I needed help. Thank you for making my life a lot less stressful." "They were very nice and really great to be a blessing to me and my family. And I say thank you very much for your help."

"Hello Jose and the great team over at BMG. I would like to let you all know that I was going through a difficult time financially due to medical issues and you guys stepped in and helped me out with the loan I received from BMG. It helped me and my family tremendously. The process was very easy and it didn't take long. The staff was professional and just great. Again I thank you all at BMG keep up the good work."

Experience & Qualifications



- More than 50 employer clients offer *LoansAtWork*
- Funded more than \$120 million in loans
- Leadership team each has more than 10 years in the payroll-deduction loan business



Employer Clients



We Are Active in Our Communities

