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**WHO ARE WE?** LSF Health Systems (LSFHS) is the not-for-profit behavioral health Managing Entity contracted by the Florida Department of Children and Families to serve a 23-county region in Northeast and North Central Florida. The role of the Managing Entity is to bring together community stakeholders and assess, plan, allocate and monitor the use of state and federal funds, to leverage local resources and to bring additional resources to the system to effectively meet the unique and specific behavioral health needs of our 23-county service area. ***LSFHS promotes and supports the development of holistic, innovative and evidence-based programs within a strength-based, recovery-oriented system of care.***

LSFHS serves a diverse area that encompasses rural, suburban and urban communities. Counties served include Alachua, Baker, Bradford, Citrus, Clay, Columbia, Dixie, Duval, Flagler, Gilchrist, Hamilton, Hernando, Lake, Lafayette, Levy, Marion, Nassau, Putnam, St. Johns, Sumter, Suwannee, Union and Volusia counties.

**OUR VISION:** We envision communities where each child, adult and family has access to the behavioral health services they need to live well and be well.

**OUR MISSION:** Our mission is to develop and sustain an integrated system of behavioral health care through a network of services built on integrity, innovation and collaboration.

Our Network Service Providers		
Ability Housing of Northeast Florida	Gateway Community Services, Inc.	Outreach Community Care Network, Inc.
Alachua County Board of County Commissioners	Gulf Coast Jewish Family & Community Services	Park Place Behavioral Healthcare
BayCare Behavioral Health	Halifax Medical Center	Phoenix Houses of Florida
Camelot Community Care	Hanley Center Foundation, Inc.	Recovery Point Palatka
Cathedral Foundation dba Aging True	Here Tomorrow, Inc.	River Region Human Services
CDS Family & Behavioral Health Services	House of Hope of Florida, Inc.	School District of Clay County - SEDNET
Child Guidance Center	I.M. Sulzbacher Center for the Homeless	SMA Healthcare, Inc.
Children's Home Society	Inspire to Rise, Inc.	St. Augustine Youth Services, Inc.
Clay Behavioral Health Center	LifeStream Behavioral Center, Inc.	Starting Point Behavioral Healthcare
Community Coalition Alliance	Marion Senior Services	The Centers d/b/a SMA Healthcare
Community Rehabilitation Center	Marlyn Behavioral Health System d/b/a Quality Resource Center	The Chrysalis Center/Chrysalis Health
CRC Health Treatment Clinics d/b/a Volusia	Mental Health America of East Central Florida	The House Next Door, Inc.
County Comprehensive Treatment Center	Mental Health Resource Center, Inc.	United Way of Northeast Florida, Inc.
Daniel Memorial, Inc.	Meridian Behavioral Healthcare, Inc.	United Way of Suwannee Valley
Dayspring Village	Mid Florida Homeless Coalition, Inc.	Urban Jacksonville d/b/a Aging True
Delores Barr Weaver Policy Center	Mr. and Ms. Mentoring	Vincent House
Eckerd Youth Alternatives	NAMI of Hernando County, Inc.	Volunteers of America of Florida, Inc.
EPIC Community Services	NAMI of Marion County	Volusia/Flagler County Coalition for the Homeless
Flagler Hospital	New Hope Education and Addiction Services d/b/a Florida Recovery Schools	Volusia Recovery Alliance
Flagler Open Arms Recovery Services, Inc.	Northwest Behavioral Health Services, Inc.	Zero Hour Life Center
Fresh Ministries	Operation PAR	
Gainesville Opportunity Center		

### Services and Programs

24-hour Access to Care Line	FACT – Florida Assertive Treatment Team	Peer Workforce Training and Development
Assessment	First Episode Psychosis	Pregnant & Post-partum Women SUD Treatment
Case Management/Intensive Case Management	FIT – Family Intensive Treatment	Psychiatric Medication Management
Care Coordination	HIV Services	Respite
CAT – Community Action Treatment	Hospital Bridge Programs for SUD treatment	Specialty Court Diversion
Central Receiving System	Indigent Psychiatric Medication Program	State Hospital Diversion
Crisis Stabilization	Information & Referral/Outreach	Housing Resources/Supported Housing
Crisis Counseling Program (Disaster)	Medication Assisted Treatment	Supported Employment
Crisis Support/Emergency	Mobile Response Teams	Telehealth
Day Treatment	Outpatient Mental Health – Individual & Group	Training Institute
Inpatient Detox	Outpatient Substance Abuse- Individual & Group	Wraparound
Drop In Center/ Mental Health Clubhouse	Peer Recovery Support	TASC – Treatment Alternatives for Safer Communities

### OUR ACCOMPLISHMENTS

- LSFHS Administrative Rate is 2.64% of the \$247M annual budget.
- Through our robust care coordination efforts at both the ME and the provider level, recidivism rates for high utilizers of acute care services (crisis units, detox and jail) enrolled in our program have averaged 3-5%, far below industry standards.
- Co-located a family care coordination specialist in the children’s crisis unit, which dramatically reduced the number of readmissions to the crisis unit. Children with 10-20 admissions per year have now been stabilized in the community with no new admissions.
- Established a toll-free, 24/7 ACCESS to CARE line, manned by our clinical team to assist with referral information.
- ROSC Peer Training Initiative - LSFHS has developed, in partnership with the Florida Department of Children and Families and the federal Health Resources and Services Administration (HRSA), a stellar Peer Recovery Training program that has trained more than 300 recovery peer specialists to date and established one of the first behavioral health apprenticeship programs in Florida. Through funding from a competitive HRSA grant, LSFHS received designation as a registered apprenticeship site through the Florida Department of Education, Division of Career and Adult Education. Our apprenticeship program currently collaborates with key employers who run community-based behavioral health organizations and LSFHS provides support to those employers to retain peer staff. LSFHS is launching a specialized training program for veterans with lived experience who wish to earn the Certified Recovery Peer Specialists (CRPS)-Veteran designation. Following the completion of the training program, veterans will be assisted in connecting to employers throughout northeast and central Florida where CRPS-Veterans can play a critical role in the delivery of person-centered recovery support services.
- Project Save Lives – LSFHS has been a partner in Project Save Lives, one of the first and most successful hospital bridge programs to address substance use disorder by bringing peer specialists into the emergency department to intervene when individuals present with an overdose. Reduced numbers of overdose deaths, EMT responses, emergency room admissions and endocarditis related to opioid use have resulted in hundreds of thousands of system cost savings.
- Established a Housing and SOAR Division to identify and secure housing options for consumers in our network of care.
- LSFHS has brought an additional \$17.4M in grant resources in fiscal years 2020-2023 to serve the individuals in need in our service area serving as the lead applicant or a partner in grant applications including Criminal Justice Reinvestment Grants, SAMHSA and HRSA federal grants as well as private foundation grants such as Florida Blue Foundation.
- Established the LSF Training Institute that provides a robust catalogue of trainings on evidence-based practices, peer specialist certification and trauma-informed care. The Institute provides CEUS for most disciplines.
- Beginning In 2019, LSF hosts an annual Innovation in Behavioral Health Summit, highlighting thought leaders and innovative practices.
- LSFHS has piloted a co-responder program with Meridian Behavioral Health and Gainesville Police Department that pairs a licensed clinician with a specially trained officer to respond to calls related to behavioral health. The program has resulted in 91% of individuals who could have been arrested being diverted and 79% of potential Baker Acts being diverted to outpatient or voluntary admission. The program has been replicated in other jurisdictions.
- LSFHS hosts numerous community summits including an annual Human Trafficking Summit, Rural Mental Health And Substance Misuse Summit and Uplift Putnam, Faith and Community Leaders Rallying Together for a Common Cause.
- LSFHS was awarded a \$1.8M grant to provide regional supports targeting behavioral health needs of first responders and their families to reduce the incidence of suicide or attempted suicide among employed or retired first responders. The pilot serves 20 counties in NE and North Central Florida in collaboration with 211 and two network service providers to provide information and referral and peer support services.