

APPLICATION

Thank you for your interest in serving the City of Palm Coast. This application is for a temporary appointment to the District 3 seat, until the next regularly scheduled election to be held in 2026.

Applications are due by March 19, 2025, by 5 P.M.

Your completion of this application is necessary so that the members of the City Council can thoroughly review each application as part of their consideration for the appointment of District 3.

Please be advised that background screening of all applicants is required.

PLEASE ATTACH RÉSUMÉ

- * Applicants must reside in District 3, maintain residency in District 3 for the duration of appointment, and must reside in District 3 for at least 45 weeks in the year.
- Council Members are required to file a Financial Disclosure with the City Clerk at the time of appointment and <u>ANNUALLY</u> thereafter with the State of Florida.

CITY COUNCIL MEMBERS ARE SUBJECT TO THE SUNSHINE LAW AND PUBLIC RECORDS LAW.

1.	PERSONAL and Let Stevens E-mail address Sugarshakerz LLC agmail. Cow Residence Address: 165 Point Pleasant DR District # 3 City: Palm Coast State: FL Zip: 32164
	Mailing Address (If Different from Residence): Home Phone 3659241886 Business Phone: 8659241886 Date of Birth: 4-17-1969 Place of Birth: KMXVIIE, TN How long have you been a permanent resident of Palm Coast? YesNo What year did you become a continuous resident of the City of Palm Coast?
	List all places of residence for the last five years. Address City & State From From Pum City & State From Pum Pum Coast From Present
	Are you a registered voter in Flagler County? Have you ever used or been known by any other legal name? If yes, explain: Weynage-Last Name-Knehans
	Are you a citizen of the United States?

	If no, explain:						
	If you are a naturalized citizen of the United States, date of naturalization:						
2.	EMPLOYMENT HISTORY (A résumé may be attached at the option of the applicant) (If retired, please still list your previous occupation and employment history.) Resume Attached If retired, please list your occupation before retirement: Occupation: Mivologist Manager Chef Current Employer: but Harvey Occupation Resort Current Business Address: 860 AIA Beach Divd., St Augusture, FL						
	City State Zip Phone #						
	List all of your employment history during the last five years. Include employers' name, business address, type of business, occupation, or job title and period(s) of employment.						
	Sul Harry Oceanfront Result Result Result Baker March 2021- Present Grand Haven 501 Flus Golf Club Bartender May 2019 - Feb 2020						
	Have you ever been employed by any state, district, or local governmental agency in Florida? Yes If yes, identify the position(s), the name(s) of the employing agency and the period of employment. Position Employee Agency Period of Employment						
3.	EDUCATION						
	High School: Artington High School Riversito, Cayear Graduated: 1987						
	List postsecondary educational institutions or programs attended: Name & Location Name & Location List postsecondary educational institutions or programs attended: Dates Attended Certificate/Degrees Received Certificate/Degrees Received Certificate/Degrees Received						
4.	MILITARY SERVICE						
т.	Are you or have you ever been a member of the Armed Forces? Yes No						
	Date of Service:						
	Branch or Component:						
	Date and Type of Discharge:						
5.	INTEREST/ACTIVITIES/COMMUNITY AND/OR CIVIC INVOLVEMENT?						
	Are you currently or have you ever served on any City Volunteer Board or Committee? Yes No If yes, which Board or Committee?						

	List any business, professional, occupational, civic, or fraternal organizations or community groups of which you have been a member during the past five (5) years.					
Name of Organization(s) Conservative Word Service. The while		ivic Involvement, Prior rend and speak on top	civil			
QUALIFICATIONS FOR AP	POINTMENT	·				
Meetings. The Strong public	Skill of talking and time ee(s), professional certification(s), or of	I history that qualify you for this appointment ON CHELL AND TO NO NO WARY TANGET SIZE designation(s) related to the subject matter of No	ld to Dies n S.			
Do you currently hold any of below:		ce, or other) with any government entity? If y No	es, list			
Have you ever been elected Office Title	or appointed to any public office? If your public office of Election or Appointment	res, list below: Yes No Term of Office Level of Government				
	(4) years with City government, include	r, or employee, held any contractual or other ding the City of Palm Coast to which you have No If yes, explain below: Business Relationship to Ager	e been			

are you willing to act as a decision maker and not as an advocate, as required by law?									
- PRION Ci	VILSERVICE EX	Derievce.	(
- Proper 1	bulbe to ladd	town halls	and en	HICH DUK	li engagement				
C. I Nova and	20 1. Si Ha inted:	'A & MOUS 10	ntervier	5	me argentine				
- Offeren	ee white mean		DA.	Ant					
- Understanding of Current issues in Palm Coast									
7. REFERENCES – Please list three references (business and/or personal)									
Eddicter Name, Address & Teleph		a Park Dr Sut	e 105B	32134 3	86-931-5892				
Name, Address & Teleph	dsvy 25 Palm 1	Harbor Velliage	Way West	- 32137	3863830914				
Many Address & Teleph	ers 860 Alf	A Beach Blid S	t.Augustone	e 32080	7579474142				
8. ACKNOWLEDG	MENT w, will you file a financial	disclosure statement?		Yes	□ No				
disclosure laws and	consibilities associated wex parte communications City rules of conduct.								
I certify that I have a City Council to which	dequate time to serve if a	appointed and that I wi	Il serve in acc	ordance with th	e requirements of the				
	ng this application belong general criminal records								
1	City Clerk's Office City of Palm Coast 60 Lake Avenue Palm Coast, Florida 321	FAX EMA	(: 3 AIL: <u>k</u>	86-986-3713 86-986-3714 cook@palmco www.palmcoas					

ALL CITY COUNCIL MEMBERS ARE SUBJECT TO THE SUNSHINE LAW AND PUBLIC RECORDS LAW.

*SUNSHINE LAW: The primary purpose of Government in the Sunshine Law is to assure public access to the decision-making processes of public boards and commissions. The Sunshine Law extends to discussions and deliberations as well as to formal actions taken by boards and commissions.

KANDI STEVENS

165 Point Pleasant Drive, Palm Coast, FL 32164 | 865-924-1886 | c.stevens@frontiernet.net

PROFESSIONAL SUMMARY

Excellent communicator with 25 years in demanding customer service environments. Patient and empathetic with extensive background in conflict resolution and hospitality. Desires a career that focuses on the customer.

SKILLS

- Trusted key holder
- Creative problem solver
- Management experience
- Exceptional communication skills
- Excellent customer service
- Team Player

- Excellent organizational skills
- Work well under pressure
- Sales
- Menu Memorization
- Restaurant procedures knowledge
- Team Leadership

WORK HISTORY

Craft Bartender, Front of House Management, BOH Pastry Chef, March 2021 to current Guy Harvey Resort-Santiago's Restaurant- St. Augustine, FL

- Lead bartender
- Night FOH manager
- Cash reconciliation
- Banquet bartender
- Pastry Chef/Line Cook
- Lead server/Shift leader
- Trainer

Restaurant Server, Nicklaus Restaurant, May 2019 to February 2020

Grand Haven Golf Club- Palm Coast, FL

- Bartender/Table service
- Large Banquets and parties taking orders and serving customers
- Party planning inclusive of table decorations and serving
- Developed new signature cocktails to support bar marketing brand and increase profits.
- Maintained secure cash drawers, promptly resolving discrepancies for accuracy.
- Applied excellent organizational and multitasking abilities to handle simultaneous customer, team and business needs while avoiding unnecessary delays or errors.

Service Advisor, October 2018 to April 2019

Flagler Dodge- Palm Coast, FL

- Answer an average of 35-40 calls per day addressing customer inquiries, solving problems and
- Greet customers entering the service area to determine what each customer was concerned about.
- Team player who assists other members of the team solve problems and be successful
- Manage a wide variety of customer service tasks to resolve customer issues quickly and efficiently
- Able to multitask to be as efficient in my role as possible.

Service Advisor, May 2015 to September 2018

Ritchey Cadillac - Daytona Beach, Florida

- Answer an average of 40-50 calls per day addressing customer inquiries, solving problems
- Greet customers entering the service area to ascertain what each customer wanted or needed.
- Politely assist customers in person and via telephone.
- Serve as the main liaison between customers, management, and sales team.
- Ensure superior customer experience by addressing customer concerns, demonstrating empathy, and resolving problems on the spot.
- Recipient of multiple positive reviews acknowledging dedication to excellent customer service.
- Score in the top 10% of customer service surveys.
- Managed wide variety of customer service and administrative tasks to resolve customer issues quickly and efficiently

Service Drive Manager, October 2012 to May 2015

Lenoir City Ford - Lenoir City, Tennessee

- Helped drive service goals established by owner of dealership.
- Responsible for customer service outcomes by the service department.
- Earned management trust by serving as key holder, responsibly opening, and closing service area.
- Answered an average of 40-45 calls per day by addressing customer inquiries, solving problems and providing new product information.
- Responsible for scheduling and management of 9 service technicians.
- Greeted customers entering the service area to ascertain what each customer wanted or needed.
- Provided an elevated customer experience to generate a loyal clientele.
- Handled daily heavy flow of paperwork and cooperated with the accounting departments on invoicing and billing problems.

Service Advisor, January 2007 to October 2012

Reeder Chevrolet - Knoxville, Tennessee

- Greeted customers entering the store to ascertain what each customer wanted or needed.
- Answered an average of 40-50 calls per day to schedule service appointments or answer customer questions.
- Politely assisted customers in person and via telephone.
- Answered service questions with up-to-date knowledge of car service needs.
- Handled daily heavy flow of paperwork and cooperated with the accounting department.
- Organized community charitable events requested by dealership leadership.

Front of House Manager/Key Holder Supervisor, June 2003 to October 2006

Bonefish Grill - Knoxville, Tennessee

- Responsible for scheduling, training, and hiring of staff.
- Responsible corporate standards of cleanliness and organization of the restaurant.
- Responsible for opening and closing of restaurant.
- Ordered wine and other beverages to maintain inventory.
- Adhered to corporate customer service expectations and supported all employees meeting those standards.

- Demonstrated leadership by keeping up with cleanliness, organization, and delegating roles to employees.
- Maintained positive team environment by encouraging teamwork and respect in accordance with company mission.
- Resolved guests' complaints while maintaining positive customer environment.

Police Officer, April 1992 to June 2001

Knoxville Police Department - Knoxville, Tennessee

- Responsible for protecting and serving the community in the Knoxville area.
- Responsible for program to help underprivileged children rebuild trust called The Ropes Course.
- Held community meetings to assist citizens with crime prevention strategies.
- Privileged to serve the community until critically injured in the line of duty September 1998. Medically retired June 2001.
- Actively patrolled assigned areas to prevent and detect roadway crimes.
- Evaluated case documentation submitted by team members to check accuracy and compliance with department policies aimed at protecting criminal cases.
- Talked regularly with citizens to establish rapport and become familiar presence in area.
- Developed efficient organizational system for case records, reports, logs, and agendas.

Accomplishments

- Master certified in GM/Cadillac services.
- Mastered certified in Ford services.
- Master certified in Chevrolet services.
- Led "The Ropes Course" program for underprivileged children.

Education

- High School Diploma 1987, Arlington High School, Riverside, California
- Knoxville Police Academy completed April 1996
- Bar certification
- Safe food handling certification