

THE NCSTM
The National Community SurveyTM

Palm Coast, FL

Trends over Time

2019



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Summary

The National Community Survey™ (The NCS™) is a collaborative effort between National Research Center, Inc. (NRC) and the International City/County Management Association (ICMA). The survey and its administration are standardized to assure high quality research methods and directly comparable results across The NCS communities. The NCS captures residents' opinions within the three pillars of a community (Community Characteristics, Governance and Participation) across eight central facets of community (Safety, Mobility, Natural Environment, Built Environment, Economy, Recreation and Wellness, Education and Enrichment and Community Engagement). This report discusses trends over time, comparing the 2019 ratings for the City of Palm Coast to its previous survey results in 2002, 2003, 2004, 2005, 2006, 2007, 2008, 2009, 2010, 2011, 2012, 2013, 2014, 2015, and 2017. Additional reports and technical appendices are available under separate cover.

Trend data for Palm Coast represent important comparison data and should be examined for improvements or declines. Deviations from stable trends over time, especially, represent opportunities for understanding how local policies, programs or public information may have affected residents' opinions.

Meaningful differences between survey years have been noted within the following tables as being "higher" or "lower" if the differences are greater than seven percentage points between the 2017 and 2019 surveys, otherwise the comparisons between 2017 and 2019 are noted as being "similar." Additionally, benchmark comparisons for all survey years are presented for reference. Changes in the benchmark comparison over time can be impacted by various trends, including varying survey cycles for the individual communities that comprise the benchmarks, regional and national economic or other events, as well as emerging survey methodologies.

Overall, ratings in Palm Coast for 2019 generally remained stable. Of the 133 items for which comparisons were available, 96 items were rated similarly in 2017 and 2019, three items showed a decrease in ratings and 34 showed an increase in ratings. Notable trends over time included the following:

- Most of the increased ratings observed within Community Characteristics were of General aspects (overall quality of life, Palm Coast as a place to retire and as a place to live, neighborhoods as a place to live and the overall image of the city) or were concentrated within the facet of Mobility (ease of travel by bicycle, ease of walking, overall ease of travel and paths and walking trails). Palm Coast residents also awarded higher marks to the feeling of safety in downtown/commercial areas, the overall quality of the built environment, public places, cost of living and the overall quality of businesses and services in 2019 compared to 2017. However, ratings for housing options and the availability of affordable quality childcare decreased during this same time period.
- Most of the rating increases in 2019 were within the pillar of Governance. Residents gave higher ratings to 19 aspects of Governance in 2019 compared to 2017, across most facets. Perhaps most notably, resident perception of several General aspects of Governance improved in 2019. Palm Coast residents gave more favorable ratings to the value of services for taxes paid, the job the government did at acting in the best interest of Palm Coast, being honest and treating all residents fairly. Residents also gave increased accolades to City staff; ratings improved for the overall quality of City services and for the customer service provided by City employees. The only aspect that was trending down in 2019 compared to 2017 was bus or transit services.
- All reported rates of Participation remained steady from 2017 to 2019. Survey respondents gave higher marks to the sense of community in Palm Coast in 2019.

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Table 1: Community Characteristics General

	Percent rating positively (e.g., excellent/good)																2019 rating compared to 2017
	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2017	2019	
Overall quality of life	82%	80%	82%	75%	73%	71%	73%	74%	75%	67%	70%	75%	73%	77%	75%	82%	Higher
Overall image	NA	NA	NA	NA	NA	NA	70%	NA	77%	71%	69%	67%	66%	67%	61%	76%	Higher
Place to live	86%	84%	86%	83%	80%	77%	80%	79%	85%	78%	80%	84%	80%	84%	79%	86%	Higher
Neighborhood	86%	88%	88%	86%	86%	80%	81%	78%	82%	78%	82%	83%	85%	83%	80%	87%	Higher
Place to raise children	69%	75%	72%	70%	66%	60%	61%	60%	73%	63%	71%	73%	68%	72%	74%	74%	Similar
Place to retire	84%	83%	81%	78%	71%	76%	78%	73%	78%	75%	78%	80%	79%	82%	80%	87%	Higher
Overall appearance	75%	76%	83%	85%	80%	83%	82%	86%	83%	83%	85%	85%	84%	89%	88%	89%	Similar

Table 2: Community Characteristics General

	Comparison to benchmark																
	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2017	2019	
Overall quality of life	Similar	Similar	Similar	Similar	Similar	Lower	Lower	Similar	Similar	Much lower	Much lower	Similar	Similar	Similar	Similar	Similar	
Overall image	NA	NA	NA	NA	NA	NA	Similar	NA	Higher	Similar	Similar	Similar	Similar	Similar	Similar	Similar	
Place to live	Similar	Similar	Similar	Similar	Similar	Lower	Similar	Similar	Similar	Lower	Lower	Similar	Similar	Similar	Similar	Similar	
Neighborhood	Similar	Similar	Similar	Similar	Similar	Similar	Similar	Similar	Similar	Similar	Similar	Similar	Similar	Similar	Similar	Similar	
Place to raise children	Similar	Similar	Similar	Similar	Similar	Much lower	Much lower	Much lower	Lower	Much lower	Much lower	Similar	Lower	Similar	Similar	Similar	
Place to retire	Much higher	Much higher	Much higher	Much higher	Higher	Much higher	Much higher	Much higher	Much higher	Much higher	Much higher	Higher	Higher	Higher	Higher	Higher	
Overall appearance	Similar	Similar	Higher	Much higher	Much higher	Much higher	Much higher	Much higher	Much higher	Much higher	Much higher	Higher	Higher	Higher	Higher	Higher	

Table 3: Community Characteristics by Facet

		Percent rating positively (e.g., excellent/good, very/somewhat safe)																2019 rating compared to 2017	
		2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2017	2019		
Safety	Overall feeling of safety	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	70%	76%	77%	72%	79%	Similar
	Safe in neighborhood	96%	93%	94%	94%	92%	93%	92%	90%	93%	91%	93%	88%	92%	88%	90%	95%	Similar	
	Safe downtown/commercial area	93%	92%	91%	91%	88%	90%	88%	90%	89%	88%	88%	82%	89%	87%	83%	91%	Higher	
Mobility	Overall ease of travel	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	72%	67%	64%	66%	74%	Higher	
	Paths and walking trails	NA	NA	NA	NA	NA	NA	49%	53%	61%	70%	73%	78%	81%	80%	74%	83%	Higher	
	Ease of walking	NA	NA	NA	36%	42%	45%	46%	49%	52%	58%	65%	68%	66%	62%	54%	70%	Higher	
	Travel by bicycle	43%	41%	46%	33%	42%	45%	45%	49%	54%	65%	69%	64%	70%	60%	58%	65%	Higher	
	Travel by car	51%	37%	22%	16%	20%	39%	41%	50%	62%	57%	71%	69%	62%	58%	67%	73%	Similar	
	Public parking	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	74%	71%	70%	71%	70%	Similar	

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		Percent rating positively (e.g., excellent/good, very/somewhat safe)																2019 rating compared to 2017	
		2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2017	2019		
Natural Environment	Traffic flow	45%	29%	14%	11%	12%	25%	32%	41%	44%	50%	60%	56%	47%	41%	55%	55%	Similar	
	Overall natural environment	NA	NA	NA	NA	NA	NA	71%	69%	80%	82%	81%	87%	87%	84%	85%	86%	Similar	
	Cleanliness	NA	NA	NA	NA	NA	NA	NA	85%	83%	83%	87%	85%	85%	89%	83%	84%	Similar	
	Air quality	NA	NA	NA	NA	NA	NA	79%	NA	83%	79%	83%	83%	85%	91%	87%	89%	Similar	
Built Environment	Overall built environment	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	62%	64%	63%	57%	65%	Higher	
	New development in Palm Coast	NA	NA	NA	48%	47%	53%	63%	61%	63%	56%	53%	42%	41%	51%	45%	44%	Similar	
	Affordable quality housing	NA	NA	54%	39%	33%	41%	53%	58%	61%	58%	67%	64%	59%	55%	45%	40%	Similar	
	Housing options	NA	NA	NA	NA	NA	NA	64%	67%	64%	59%	59%	63%	70%	64%	58%	47%	Lower	
Economy	Public places	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	60%	65%	68%	61%	71%	Higher	
	Overall economic health	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	36%	37%	46%	48%	50%	Similar	
	Vibrant downtown/commercial area	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	32%	25%	31%	26%	32%	Similar	
	Business and services	NA	NA	NA	NA	NA	NA	45%	52%	52%	48%	49%	56%	44%	47%	50%	58%	Higher	
	Cost of living	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	45%	37%	47%	40%	51%	Higher	
	Shopping opportunities	23%	20%	27%	22%	22%	25%	30%	49%	47%	43%	43%	43%	36%	43%	49%	55%	Similar	
	Employment opportunities	8%	7%	9%	7%	7%	6%	9%	6%	9%	5%	11%	13%	6%	8%	15%	20%	Similar	
	Place to visit	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	63%	60%	74%	63%	67%	Similar	
	Place to work	NA	NA	NA	24%	20%	16%	16%	20%	21%	15%	16%	18%	18%	19%	26%	28%	Similar	
	Recreation and Wellness	Health and wellness	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	67%	64%	70%	68%	72%	Similar
Mental health care		NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	44%	31%	36%	34%	34%	Similar	
Preventive health services		NA	NA	NA	NA	NA	NA	43%	47%	56%	53%	60%	58%	56%	58%	65%	62%	Similar	
Health care		NA	NA	44%	41%	42%	42%	37%	46%	49%	45%	56%	60%	55%	59%	62%	61%	Similar	
Food		NA	NA	NA	NA	NA	56%	56%	NA	60%	55%	58%	64%	51%	58%	66%	70%	Similar	
Recreational opportunities		38%	37%	35%	35%	29%	37%	41%	51%	53%	52%	58%	69%	67%	64%	60%	64%	Similar	
Fitness opportunities		NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	82%	79%	74%	75%	76%	Similar	
Education and Enrichment		Religious or spiritual events and activities	NA	NA	NA	NA	NA	NA	NA	81%	77%	74%	79%	77%	70%	71%	77%	78%	Similar
		Cultural/arts/music activities	40%	46%	NA	NA	NA	NA	NA	NA	44%	40%	43%	49%	41%	45%	41%	46%	Similar
		Adult education	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	58%	48%	45%	42%	49%	Similar
	K-12 education	NA	NA	NA	NA	NA	NA	NA	NA	NA	65%	73%	64%	60%	70%	68%	64%	Similar	
Child care/preschool	NA	NA	32%	24%	30%	27%	27%	32%	44%	30%	45%	63%	44%	50%	62%	35%	Lower		

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		Percent rating positively (e.g., excellent/good, very/somewhat safe)																2019 rating compared to 2017
		2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2017	2019	
Community Engagement	Social events and activities	NA	NA	NA	NA	NA	NA	NA	56%	55%	53%	54%	48%	46%	55%	48%	54%	Similar
	Neighborliness	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	52%	53%	56%	57%	58%	Similar
	Openness and acceptance	NA	NA	NA	NA	NA	NA	NA	NA	75%	65%	68%	62%	65%	60%	65%	59%	Similar
	Opportunities to participate in community matters	NA	NA	NA	NA	NA	NA	52%	61%	60%	51%	61%	55%	52%	60%	56%	62%	Similar
	Opportunities to volunteer	NA	NA	NA	NA	NA	NA	NA	76%	74%	71%	73%	66%	67%	70%	73%	70%	Similar

Table 4: Community Characteristics by Facet

		Comparison to benchmark															
		2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2017	2019
Safety	Overall feeling of safety	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	Similar	Similar	Similar	Similar	Similar
	Safe in neighborhood	Higher	Similar	Similar	Similar	Similar	Higher	Similar	Similar	Similar	Similar	Similar	Similar	Similar	Similar	Similar	Similar
	Safe downtown/commercial area	Much higher	Higher	Similar	Similar	Similar	Similar	Similar	Similar	Similar	Similar	Similar	Similar	Similar	Similar	Similar	Similar
Mobility	Overall ease of travel	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	Similar	Similar	Similar	Similar	Similar
	Paths and walking trails	NA	NA	NA	NA	NA	NA	Much lower	Similar	Higher	Much higher	Much higher	Higher	Higher	Higher	Similar	Higher
	Ease of walking	NA	NA	NA	Much lower	Much lower	Much lower	Much lower	Much lower	Much lower	Similar	Higher	Similar	Similar	Similar	Similar	Similar
	Travel by bicycle	Much lower	Lower	Lower	Much lower	Lower	Similar	Similar	Similar	Similar	Much higher	Much higher	Similar	Higher	Similar	Similar	Similar
	Travel by car	Similar	Lower	Much lower	Much lower	Much lower	Much lower	Much lower	Lower	Similar	Similar	Much higher	Similar	Similar	Similar	Similar	Similar
	Public parking	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	Similar	Similar	Similar	Higher	Higher
	Traffic flow	NA	NA	NA	NA	NA	NA	Much lower	Similar	Similar	Higher	Much higher	Similar	Similar	Similar	Similar	Similar
Natural Environment	Overall natural environment	NA	NA	NA	NA	NA	NA	Similar	Similar	Higher	Higher	Much higher	Similar	Similar	Similar	Similar	Similar
	Cleanliness	NA	NA	NA	NA	NA	NA	NA	Much higher	Much higher	Much higher	Much higher	Higher	Higher	Higher	Similar	Similar
	Air quality	NA	NA	NA	NA	NA	NA	Much higher	NA	Much higher	Much higher	Much higher	Similar	Similar	Higher	Similar	Similar
Built Environment	Overall built environment	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	Similar	Similar	Similar	Similar	Similar

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		Comparison to benchmark																
		2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2017	2019	
	New development in Palm Coast	NA	NA	NA	NA	Lower	Lower	Similar	Higher	Similar	Similar	Lower	Lower	Lower	Similar	Similar	Similar	
	Affordable quality housing	NA	NA	Similar	Similar	Lower	Similar	Much higher	Much higher	Much higher	Much higher	Much higher	Higher	Similar	Similar	Similar	Similar	
	Housing options	NA	NA	NA	NA	NA	NA	Much higher	Much higher	Higher	Similar	Similar	Similar	Similar	Similar	Similar	Similar	
	Public places	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	Similar	Similar	Similar	Similar	Similar	
Economy	Overall economic health	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	Lower	Lower	Lower	Similar	Similar	
	Vibrant downtown/commercial area	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	Lower	Lower	Lower	Lower	Lower	
	Business and services	NA	NA	NA	NA	NA	NA	NA	Lower	Much lower	Much lower	Much lower	Similar	Lower	Similar	Similar	Similar	
	Cost of living	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	Similar	Similar	Similar	Similar	Similar	
	Shopping opportunities	Much lower	Much lower	Much lower	Much lower	Much lower	Much lower	Much lower	Much lower	Similar	Lower	Much lower	Much lower	Similar	Lower	Similar	Similar	Similar
	Employment opportunities	Much lower	Much lower	Much lower	Much lower	Much lower	Much lower	Much lower	Much lower	Much lower	Much lower	Much lower	Much lower	Much lower	Much lower	Much lower	Much lower	Much lower
	Place to visit	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	Similar	Similar	Similar	Similar	Similar
	Place to work	NA	NA	NA	Much lower	Much lower	Much lower	Much lower	Much lower	Much lower	Much lower	Much lower	Much lower	Much lower	Much lower	Much lower	Much lower	Much lower
	Health and wellness	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	Similar	Similar	Similar	Similar	Similar
	Mental health care	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	Similar	Lower	Similar	Similar	Similar
	Preventive health services	NA	NA	NA	NA	NA	NA	NA	Similar	Lower	Similar	Lower	Similar	Similar	Similar	Similar	Similar	Similar
	Recreation and Wellness	Health care	NA	NA	Lower	Similar	Lower	Lower	Much lower	Similar	Similar	Similar	Higher	Similar	Similar	Similar	Similar	Similar
Food		NA	NA	NA	NA	NA	Lower	Lower	NA	Lower	Lower	Lower	Similar	Similar	Similar	Similar	Similar	
Recreational opportunities		Much lower	Much lower	Much lower	Much lower	Much lower	Much lower	Much lower	Much lower	Much lower	Much lower	Lower	Similar	Similar	Similar	Similar	Similar	
Fitness opportunities		NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	Similar	Similar	Similar	Similar	Similar	
Religious or spiritual events and activities		NA	NA	NA	NA	NA	NA	NA	NA	Similar	Similar	Similar	Similar	Similar	Similar	Similar	Similar	Similar
Education and Enrichment	Cultural/arts/music activities	Much lower	Lower	NA	NA	NA	NA	NA	NA	Lower	Much lower	Much lower	Similar	Similar	Similar	Similar	Similar	
	Adult education	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	Similar	Similar	Lower	Lower	Similar	
	K-12 education	NA	NA	NA	NA	NA	NA	NA	NA	NA	Similar	Similar	Similar	Similar	Similar	Similar	Similar	
	Child care/preschool	NA	NA	Much lower	Much lower	Much lower	Much lower	Much lower	Much lower	Lower	Similar	Lower	Similar	Higher	Similar	Similar	Similar	Similar

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		Comparison to benchmark															
		2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2017	2019
Community Engagement	Social events and activities	NA	NA	NA	NA	NA	NA	NA	Lower	Lower	Much lower	Much lower	Similar	Similar	Similar	Similar	Similar
	Neighborhoodliness	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	Similar	Similar	Similar	Similar	Similar
	Openness and acceptance	NA	NA	NA	NA	NA	NA	NA	NA	NA	Much higher	Similar	Higher	Similar	Similar	Similar	Similar
	Opportunities to participate in community matters	NA	NA	NA	NA	NA	NA	NA	Much lower	Similar	Lower	Lower	Similar	Similar	Similar	Similar	Similar
	Opportunities to volunteer	NA	NA	NA	NA	NA	NA	NA	NA	Similar	Similar	Similar	Similar	Similar	Similar	Similar	Similar

Table 5: Governance General

	Percent rating positively (e.g., excellent/good)																2019 rating compared to 2017
	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2017	2019	
Services provided by Palm Coast	55%	58%	67%	59%	55%	59%	66%	74%	69%	71%	67%	66%	71%	67%	61%	75%	Higher
Customer service	65%	66%	71%	65%	68%	66%	70%	74%	79%	77%	68%	66%	67%	69%	69%	78%	Higher
Value of services for taxes paid	NA	NA	NA	59%	52%	48%	49%	56%	53%	54%	50%	54%	46%	57%	46%	56%	Higher
Overall direction	44%	50%	54%	47%	44%	50%	53%	55%	58%	50%	48%	46%	47%	57%	49%	53%	Similar
Welcoming resident involvement	56%	56%	61%	49%	46%	50%	42%	47%	48%	45%	39%	48%	38%	45%	41%	43%	Similar
Confidence in City government	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	39%	35%	44%	40%	45%	Similar
Acting in the best interest of Palm Coast	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	45%	40%	44%	42%	51%	Higher
Being honest	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	43%	39%	42%	36%	50%	Higher
Treating all residents fairly	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	47%	42%	46%	43%	53%	Higher
Services provided by the Federal Government	44%	41%	43%	43%	38%	38%	34%	42%	37%	35%	41%	30%	36%	37%	41%	46%	Similar

Table 6: Governance General

	Comparison to benchmark															
	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2017	2019
Services provided by Palm Coast	Much lower	Much lower	Lower	Lower	Lower	Much lower	Lower	Higher	Similar	Similar	Lower	Similar	Similar	Similar	Similar	Similar
Customer service	Lower	Lower	Lower	Similar	Similar	Lower	Lower	Similar	Higher	Similar	Lower	Similar	Similar	Similar	Similar	Similar
Value of services for taxes paid	NA	NA	NA	Similar	Similar	Lower	Much lower	Similar	Similar	Similar	Similar	Similar	Similar	Similar	Similar	Similar
Overall direction	Lower	Similar	Similar	Lower	Lower	Lower	Much lower	Similar	Similar	Lower	Much lower	Similar	Similar	Similar	Similar	Similar
Welcoming resident involvement	Similar	Similar	Similar	Similar	Lower	Lower	Much lower	Much lower	Similar	Lower	Much lower	Similar	Similar	Similar	Similar	Similar

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	Comparison to benchmark															
	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2017	2019
Confidence in City government	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	Similar	Lower	Similar	Lower	Similar
Acting in the best interest of Palm Coast	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	Similar	Similar	Similar	Similar	Similar
Being honest	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	Similar	Lower	Similar	Lower	Similar
Treating all residents fairly	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	Similar	Similar	Similar	Similar	Similar
Services provided by the Federal Government	Similar	Similar	Similar	Similar	Similar	Similar	Lower	Similar	Similar	Lower	Similar	Lower	Similar	Similar	Similar	Similar

Table 7: Governance by Facet

		Percent rating positively (e.g., excellent/good)																2019 rating compared to 2017	
		2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2017	2019		
Safety	Police	81%	82%	79%	81%	77%	70%	69%	78%	79%	80%	80%	77%	80%	72%	82%	88%	Similar	
	Fire	91%	92%	94%	95%	90%	90%	90%	94%	95%	92%	96%	94%	93%	88%	96%	95%	Similar	
	Ambulance/EMS	90%	89%	92%	94%	87%	86%	88%	92%	92%	88%	96%	91%	91%	81%	90%	93%	Similar	
	Crime prevention	70%	69%	NA	NA	NA	NA	NA	NA	NA	69%	62%	65%	60%	55%	60%	64%	79%	Higher
	Fire prevention	76%	77%	NA	73%	71%	76%	75%	78%	79%	75%	82%	79%	70%	69%	74%	84%	Higher	
	Animal control	NA	NA	NA	NA	NA	NA	55%	61%	64%	57%	65%	67%	57%	60%	58%	64%	Similar	
Mobility	Emergency preparedness	NA	NA	NA	NA	NA	NA	61%	71%	73%	69%	73%	68%	68%	73%	72%	81%	Higher	
	Traffic enforcement	56%	48%	55%	50%	50%	57%	57%	61%	65%	63%	65%	57%	55%	60%	61%	66%	Similar	
	Street repair	16%	18%	34%	31%	37%	43%	52%	62%	55%	68%	70%	64%	63%	61%	54%	54%	Similar	
	Street cleaning	27%	31%	44%	40%	45%	48%	59%	71%	62%	70%	71%	67%	69%	66%	60%	61%	Similar	
	Street lighting	NA	18%	24%	20%	26%	30%	32%	38%	36%	37%	46%	41%	45%	37%	28%	34%	Similar	
	Sidewalk maintenance	35%	35%	43%	43%	45%	49%	51%	52%	57%	65%	68%	70%	66%	65%	48%	57%	Higher	
Natural Environment	Traffic signal timing	46%	38%	35%	28%	33%	39%	45%	46%	46%	43%	52%	39%	35%	42%	42%	46%	Similar	
	Bus or transit services	17%	15%	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	22%	26%	19%	Lower	
	Garbage collection	83%	87%	86%	87%	82%	85%	86%	86%	89%	90%	93%	90%	87%	87%	71%	79%	Higher	
	Recycling	83%	81%	79%	84%	80%	81%	84%	87%	86%	83%	90%	89%	87%	87%	71%	80%	Higher	
	Yard waste pick-up	NA	NA	NA	NA	NA	NA	NA	NA	NA	84%	87%	90%	86%	86%	83%	52%	76%	Higher
	Drinking water	55%	54%	55%	52%	55%	53%	56%	58%	66%	65%	65%	56%	60%	58%	53%	58%	Similar	
Natural Environment	Natural areas preservation	NA	NA	NA	NA	NA	NA	56%	66%	70%	66%	75%	70%	65%	71%	66%	70%	Similar	
	Open space	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	72%	61%	63%	67%	67%	Similar	

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		Percent rating positively (e.g., excellent/good)																2019 rating compared to 2017
		2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2017	2019	
Built Environment	Storm drainage	40%	21%	35%	29%	32%	40%	46%	49%	43%	57%	56%	43%	51%	54%	35%	55%	Higher
	Sewer services	68%	64%	88%	64%	63%	64%	69%	72%	73%	76%	81%	65%	73%	73%	65%	73%	Higher
	Utility billing	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	62%	57%	61%	68%	64%	Similar
	Land use, planning and zoning	27%	28%	33%	30%	27%	32%	41%	42%	46%	42%	39%	41%	50%	46%	47%	46%	Similar
	Code enforcement	37%	31%	44%	45%	42%	44%	43%	50%	50%	47%	55%	43%	49%	45%	44%	50%	Similar
	Cable television	27%	NA	40%	52%	46%	NA	NA	NA	62%	57%	58%	53%	55%	46%	42%	44%	Similar
Economy	Economic development	NA	22%	29%	35%	32%	29%	32%	33%	34%	31%	30%	34%	30%	38%	34%	43%	Higher
Recreation and Wellness	City parks	69%	71%	73%	70%	68%	72%	76%	78%	80%	82%	85%	77%	83%	80%	81%	86%	Similar
	Recreation programs	NA	67%	70%	62%	58%	68%	66%	70%	70%	66%	73%	63%	63%	61%	58%	65%	Higher
	Recreation centers	52%	51%	59%	51%	50%	56%	62%	66%	65%	65%	68%	63%	61%	53%	48%	67%	Higher
	Health services	56%	NA	57%	52%	48%	47%	51%	57%	62%	55%	66%	57%	53%	62%	65%	65%	Similar
Education and Enrichment	Special events	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	58%	66%	68%	62%	62%	Similar
	Public libraries	NA	NA	NA	44%	NA	NA	NA	NA	NA	80%	80%	80%	84%	84%	86%	86%	Similar
Community Engagement	Public information	36%	NA	NA	NA	39%	47%	46%	53%	55%	64%	68%	59%	62%	64%	57%	64%	Higher

Table 8: Governance by Facet

		Comparison to benchmark																
		2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2017	2019	
Safety	Police	Similar	Similar	Similar	Similar	Similar	Lower	Lower	Similar	Similar	Similar	Similar	Similar	Similar	Similar	Similar	Similar	Similar
	Fire	Similar	Similar	Similar	Higher	Similar	Similar	Similar	Similar	Higher	Similar	Higher	Similar	Similar	Similar	Similar	Similar	Similar
	Ambulance/EMS	Similar	Similar	Similar	Higher	Similar	Similar	Similar	Higher	Higher	Similar	Much higher	Similar	Similar	Similar	Similar	Similar	Similar
	Crime prevention	Similar	Similar	NA	NA	NA	NA	NA	NA	Similar	Similar	Similar	Similar	Similar	Similar	Similar	Similar	Similar
	Fire prevention	Lower	Similar	NA	Similar	Similar	Similar	Similar	Higher	Similar	Similar	Similar	Similar	Similar	Similar	Similar	Similar	Similar
	Animal control	NA	NA	NA	NA	NA	NA	Lower	Similar	Similar	Lower	Higher	Similar	Similar	Similar	Similar	Similar	Similar
	Emergency preparedness	NA	NA	NA	NA	NA	NA	Lower	Much higher	Much higher	Higher	Much higher	Similar	Similar	Similar	Similar	Similar	Higher
	Traffic enforcement	Lower	Much lower	Lower	Lower	Lower	Lower	Lower	Lower	Similar	Similar	Similar	Similar	Similar	Similar	Similar	Similar	Similar
Mobility	Street repair	Much lower	Much lower	Much lower	Lower	Similar	Similar	Higher	Much higher	Much higher	Much higher	Much higher	Higher	Similar	Similar	Similar	Similar	

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		Comparison to benchmark															
		2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2017	2019
	Street cleaning	Much lower	Much lower	Much lower	Much lower	Lower	Much lower	Similar	Much higher	Similar	Higher	Much higher	Similar	Similar	Similar	Similar	Similar
	Street lighting	NA	Much lower	Much lower	Much lower	Much lower	Much lower	Much lower	Much lower	Much lower	Much lower	Much lower	Lower	Lower	Lower	Much lower	Lower
	Sidewalk maintenance	Much lower	Much lower	Lower	Similar	Similar	Similar	Similar	Similar	Higher	Much higher	Much higher	Higher	Similar	Similar	Similar	Similar
	Traffic signal timing	Lower	Lower	Much lower	Much lower	Much lower	Lower	Similar	Similar	Similar	Lower	Similar	Lower	Lower	Similar	Similar	Similar
	Bus or transit services	Much lower	Much lower	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	Much lower	Much lower	Much lower
Natural Environment	Garbage collection	Similar	Similar	Similar	Higher	Higher	Higher	Higher	Higher	Much higher	Higher	Much higher	Similar	Similar	Similar	Lower	Similar
	Recycling	Similar	Similar	Similar	Higher	Higher	Higher	Much higher	Much higher	Much higher	Much higher	Much higher	Similar	Similar	Similar	Similar	Similar
	Yard waste pick-up	NA	NA	NA	NA	NA	NA	NA	NA	Much higher	Much higher	Much higher	Similar	Higher	Similar	Lower	Similar
	Drinking water	Much lower	Much lower	Lower	Lower	Lower	Lower	Lower	Lower	Similar	Similar	Similar	Lower	Similar	Similar	Lower	Similar
	Natural areas preservation	NA	NA	NA	NA	NA	NA	Similar	Much higher	Much higher	Higher	Much higher	Similar	Similar	Similar	Similar	Similar
	Open space	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	Similar	Similar	Similar	Similar	Similar
Built Environment	Storm drainage	Much lower	Much lower	Much lower	Much lower	Much lower	Much lower	Much lower	Lower	Much lower	Similar	Similar	Lower	Similar	Similar	Much lower	Similar
	Sewer services	Similar	Lower	Much higher	Similar	Similar	Lower	Similar	Similar	Similar	Similar	Higher	Similar	Similar	Similar	Similar	Similar
	Utility billing	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	Similar	Similar	Similar	Similar	Similar
	Land use, planning and zoning	Much lower	Much lower	Lower	Much lower	Lower	Lower	Similar	Similar	Similar	Similar	Lower	Similar	Similar	Similar	Similar	Similar
	Code enforcement	Much lower	Much lower	Lower	Similar	Similar	Similar	Lower	Similar	Similar	Similar	Similar	Similar	Similar	Similar	Similar	Similar
	Cable television	Much lower	NA	Much lower	Similar	Similar	NA	NA	NA	Higher	Similar	Higher	Similar	Similar	Similar	Similar	Similar
Economy	Economic development	NA	Much lower	Much lower	Lower	Lower	Much lower	Much lower	Much lower	Much lower	Much lower	Much lower	Lower	Lower	Similar	Similar	Similar
	City parks	Lower	Lower	Similar	Similar	Lower	Lower	Similar	Similar	Similar	Similar	Similar	Similar	Similar	Similar	Similar	
Recreation and Wellness	Recreation programs	NA	Lower	Similar	Similar	Lower	Lower	Similar	Similar	Similar	Lower	Similar	Similar	Similar	Similar	Similar	
	Recreation centers	Much lower	Much lower	Lower	Lower	Much lower	Much lower	Lower	Similar	Lower	Similar	Similar	Similar	Similar	Lower	Lower	

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		Comparison to benchmark															
		2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2017	2019
Education and Enrichment	Health services	Lower	NA	Lower	Similar	Lower	Lower	Much lower	Similar	Similar	Lower	Similar	Similar	Similar	Similar	Similar	Similar
	Special events	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	Lower	Similar	Similar	Similar	Similar
	Public libraries	NA	NA	NA	Much lower	NA	NA	NA	NA	NA	NA	Similar	Similar	Similar	Similar	Similar	Similar
Community Engagement	Public information	Much lower	NA	NA	NA	Much lower	Much lower	Much lower	Much lower	Much lower	Similar	Similar	Similar	Similar	Similar	Similar	Similar

Table 9: Participation General

	Percent rating positively (e.g., always/sometimes, more than once a month, yes)																2019 rating compared to 2017
	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2017	2019	
Sense of community	59%	63%	NA	NA	NA	NA	58%	NA	62%	56%	64%	46%	47%	49%	50%	58%	Higher
Recommend Palm Coast	NA	NA	NA	NA	NA	NA	80%	82%	85%	78%	80%	82%	80%	85%	84%	85%	Similar
Remain in Palm Coast	NA	NA	NA	NA	NA	NA	83%	84%	85%	83%	82%	83%	85%	83%	86%	88%	Similar
Contacted Palm Coast employees	55%	59%	58%	65%	59%	63%	NA	59%	60%	52%	57%	49%	53%	54%	58%	54%	Similar

Table 10: Participation General

		Comparison to benchmark															
		2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2017	2019
Sense of community		Similar	Similar	NA	NA	NA	NA	Similar	NA	Similar	Much lower	Similar	Lower	Lower	Lower	Similar	Similar
Recommend Palm Coast		NA	NA	NA	NA	NA	NA	Much lower	Similar	Similar	Much lower	Lower	Similar	Similar	Similar	Similar	Similar
Remain in Palm Coast		NA	NA	NA	NA	NA	NA	Similar	Similar	Higher	Similar	Similar	Similar	Similar	Similar	Similar	Similar
Contacted Palm Coast employees		NA	NA	NA	NA	NA	NA	NA	Similar	Higher	Lower	Higher	Similar	Similar	Similar	Higher	Similar

Table 11: Participation by Facet

		Percent rating positively (e.g., always/sometimes, more than once a month, yes)																2019 rating compared to 2017
		2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2017	2019	
Safety	Stocked supplies for an emergency	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	54%	47%	53%	86%	88%	Similar
	Did NOT report a crime	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	78%	78%	80%	79%	84%	Similar
	Was NOT the victim of a crime	91%	93%	92%	92%	89%	89%	NA	88%	90%	88%	87%	87%	87%	91%	86%	92%	Similar

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		Percent rating positively (e.g., always/sometimes, more than once a month, yes)															2019 rating compared to 2017	
		2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2017		2019
Mobility	Used public transportation instead of driving	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	4%	3%	5%	3%	3%	Similar
	Carpooled instead of driving alone	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	30%	34%	33%	30%	35%	Similar
	Walked or biked instead of driving	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	42%	46%	40%	41%	39%	Similar
Natural Environment	Conserved water	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	93%	91%	92%	89%	82%	Similar
	Made home more energy efficient	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	79%	76%	78%	71%	74%	Similar
	Recycled at home	86%	87%	82%	82%	77%	85%	NA	88%	83%	87%	92%	90%	96%	90%	86%	87%	Similar
Built Environment	Did NOT observe a code violation	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	31%	41%	44%	36%	42%	Similar
	NOT under housing cost stress	NA	NA	NA	NA	NA	NA	NA	55%	58%	64%	62%	62%	62%	62%	64%	62%	Similar
Economy	Purchased goods or services in Palm Coast	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	98%	99%	97%	98%	98%	Similar
	Economy will have positive impact on income	19%	15%	31%	25%	20%	18%	NA	12%	16%	13%	18%	15%	23%	21%	36%	30%	Similar
	Work in Palm Coast	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	33%	37%	29%	34%	33%	Similar
Recreation and Wellness	Used Palm Coast recreation centers	73%	72%	59%	49%	50%	52%	NA	55%	58%	54%	57%	60%	50%	42%	47%	52%	Similar
	Visited a City park	78%	80%	78%	75%	76%	81%	NA	83%	83%	83%	84%	79%	74%	74%	73%	78%	Similar
	Ate 5 portions of fruits and vegetables	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	83%	79%	84%	81%	78%	Similar
	Participated in moderate or vigorous physical activity	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	83%	81%	81%	80%	81%	Similar
	In very good to excellent health	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	59%	58%	54%	60%	55%	Similar
Education and Enrichment	Used Palm Coast public libraries	84%	84%	NA	NA	NA	NA	NA	NA	82%	76%	70%	61%	64%	54%	57%	52%	Similar
	Participated in religious or spiritual activities	NA	NA	NA	NA	NA	NA	NA	65%	64%	60%	55%	52%	53%	45%	46%	47%	Similar
	Attended a City-sponsored event	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	50%	51%	50%	49%	52%	Similar

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		Percent rating positively (e.g., always/sometimes, more than once a month, yes)																2019 rating compared to 2017
		2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2017	2019	
Community Engagement	Campaigned for an issue, cause or candidate	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	22%	20%	19%	24%	23%	Similar
	Contacted Palm Coast elected officials	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	18%	16%	17%	20%	16%	Similar
	Volunteered	51%	48%	NA	NA	NA	NA	NA	NA	55%	46%	45%	37%	38%	33%	36%	40%	Similar
	Participated in a club	NA	NA	NA	NA	NA	NA	NA	45%	49%	41%	40%	29%	34%	30%	32%	31%	Similar
	Talked to or visited with neighbors	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	94%	89%	93%	90%	Similar
	Done a favor for a neighbor	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	82%	87%	86%	83%	Similar
	Attended a local public meeting	41%	37%	33%	39%	34%	32%	NA	32%	NA	31%	37%	17%	22%	19%	19%	17%	Similar
	Watched a local public meeting	50%	44%	44%	44%	44%	51%	NA	47%	NA	40%	38%	28%	18%	21%	21%	21%	Similar
	Read or watched local news	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	95%	89%	89%	88%	84%	Similar
Voted in local elections	79%	78%	70%	84%	76%	76%	NA	89%	81%	78%	82%	81%	87%	86%	88%	81%	Similar	

Table 12: Participation by Facet

		Comparison to benchmark															
		2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2017	2019
Safety	Stocked supplies for an emergency	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	Much higher	Higher	Higher	Much higher	Much higher
	Did NOT report a crime	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	Similar	Similar	Similar	Similar	Similar
	Was NOT the victim of a crime	NA	NA	NA	NA	NA	NA	NA	Similar	Higher	Similar	Similar	Similar	Similar	Similar	Similar	Similar
Mobility	Used public transportation instead of driving	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	Much lower	Much lower	Much lower	Much lower	Much lower
	Carpooled instead of driving alone	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	Lower	Lower	Lower	Lower	Similar
	Walked or biked instead of driving	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	Much lower	Lower	Lower	Lower	Lower
Natural	Conserved water	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	Similar	Similar	Similar	Similar	Similar

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		Comparison to benchmark															
		2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2017	2019
Environment	Made home more energy efficient	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	Similar	Similar	Similar	Similar	Similar
	Recycled at home	NA	NA	NA	NA	NA	NA	NA	Much higher	Similar	Much higher	Much higher	Similar	Higher	Similar	Similar	Similar
Built Environment	Did NOT observe a code violation	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	Much lower	Lower	Similar	Lower	Lower
	NOT under housing cost stress	NA	NA	NA	NA	NA	NA	NA	Much lower	Lower	Similar	Similar	Similar	Similar	Similar	Similar	Similar
Economy	Purchased goods or services in Palm Coast	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	Similar	Similar	Similar	Similar	Similar
	Economy will have positive impact on income	NA	NA	NA	NA	NA	NA	NA	Much lower	Similar	Lower	Similar	Similar	Similar	Similar	Similar	Similar
	Work in Palm Coast	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	Lower	Similar	Lower	Similar	Similar
Recreation and Wellness	Used Palm Coast recreation centers	NA	NA	NA	NA	NA	NA	NA	Similar	Similar	Lower	Similar	Similar	Similar	Lower	Lower	Similar
	Visited a City park	NA	NA	NA	NA	NA	NA	NA	Similar	Similar	Lower	Similar	Similar	Similar	Similar	Similar	Similar
	Ate 5 portions of fruits and vegetables	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	Similar	Similar	Similar	Similar	Similar
	Participated in moderate or vigorous physical activity	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	Similar	Similar	Similar	Similar	Similar
Recreation and Wellness	In very good to excellent health	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	Similar	Similar	Similar	Similar	Similar
	Used Palm Coast public libraries	NA	NA	NA	NA	NA	NA	NA	NA	Much higher	Higher	Similar	Similar	Similar	Lower	Similar	Lower
Education and Enrichment	Participated in religious or spiritual activities	NA	NA	NA	NA	NA	NA	NA	Much higher	Much higher	Much higher	Higher	Similar	Similar	Similar	Similar	Similar
	Attended a City-sponsored event	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	Similar	Similar	Similar	Similar	Similar
Community Engagement	Campaigned for an issue, cause or candidate	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	Similar	Similar	Similar	Similar	Similar
	Contacted Palm Coast elected officials	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	Similar	Similar	Similar	Similar	Similar

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	Comparison to benchmark															
	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2017	2019
Volunteered	NA	NA	NA	NA	NA	NA	NA	NA	Much higher	Similar	Similar	Similar	Similar	Similar	Similar	Similar
Participated in a club	NA	NA	NA	NA	NA	NA	NA	Much higher	Much higher	Much higher	Much higher	Similar	Similar	Similar	Similar	Similar
Talked to or visited with neighbors	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	Similar	Similar	Similar	Similar
Done a favor for a neighbor	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	Similar	Similar	Similar	Similar
Attended a local public meeting	NA	NA	NA	NA	NA	NA	NA	Higher	NA	Similar	Much higher	Similar	Similar	Similar	Similar	Similar
Watched a local public meeting	NA	NA	NA	NA	NA	NA	NA	Similar	NA	Similar	Similar	Similar	Lower	Similar	Similar	Similar
Read or watched local news	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	Similar	Similar	Similar	Similar	Similar
Voted in local elections	NA	NA	NA	NA	NA	NA	NA	Much higher	Higher	Higher	Much higher	Similar	Similar	Similar	Similar	Similar