

Administration

1769 E. Moody Blvd Bldg 2
Bunnell, FL 32110



**FLAGLER
COUNTY**
FLORIDA

www.flaglercounty.org

Phone: (386)313-4001

Fax: (386)313-4101

November 16, 2015

Sheriff James Manfre
Flagler County Sheriff Department
901 E. Moody Blvd.
Bunnell, FL 32110

Dear Sheriff Manfre:

Thank you for your recent letter.

While I appreciate your positions and, respectfully, disagree with some of them, I wish to work toward solutions. As I stated publically several times, I do believe there is enough blame to go around and I do not wish to slight you or your team publically. I do take responsibility for our role and the portion of the problem we have encountered and will strive to make things right.

The goals I would like us all to focus on moving forward are:

1. **Stabilize the existing system and ensure everything is properly working moving forward.** This will likely continue to accelerate the New World System replacement. As part of this upgrade, it will require periods of time to take down and reboot systems; which will require contingency planning on your end.
2. **Re-evaluate all of the Sheriff's Office systems, such as the Detective Server that crashed (outside County CAD) and assemble a comprehensive list of needed replacements.** Although we are not responsible for the replacement of your system hardware per our agreement. However, because your equipment is in such poor condition we may need to assist you with this by purchasing portions of your system that have been previously postponed.
3. **Work to recover any lost data.** This will take a team approach. Initially we still have not fully determined the extent of what is believed to be lost and what is not, from an IT standpoint. The option for IT recovery may exist through an outside contractor. We also need to understand from your team where backup for each item may exist in the system and how we might access it.

Charles Ericksen, Jr.
District 1

Frank Meeker
District 2

Barbara Revels
District 3

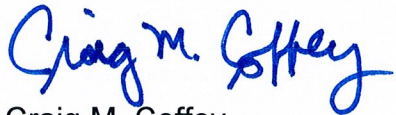
Nate McLaughlin
District 4

George Hanns
District 5

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I was surprised to get your letter as I had left messages at your office and on your cell phone to discuss any of your concerns. As always, the IT Director and myself are available to meet with you, as we have throughout this situation, so we can further discuss these issues.

Sincerely,

A handwritten signature in blue ink that reads "Craig M. Coffey". The signature is written in a cursive, flowing style.

Craig M. Coffey
County Administrator