

## City Council Workshop Presentation April 14, 2015







## Agenda



### **Palm Harbor**

- Objectives
- Improve Playability
- Theme & Feel
- Programming & Communications
- Capital Improvement
- Financial Summary

### **Palm Coast Tennis Center**

- Objectives
- Programming & Communications
- Merchandising
- Financial Summary

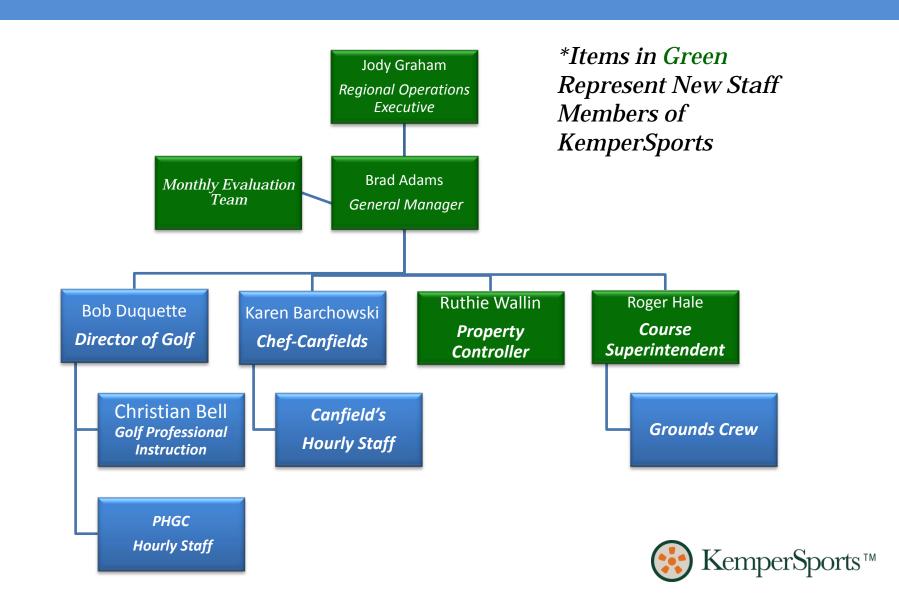








## The Palm Coast Golf Club Team





## Objectives For 2015

- Improve Playability- Course Conditions
- Theme & Feel- Clubhouse
- Expand Community Outreach via Improved Programming
- Improved Communications
- Implement Capital Improvements
- Improve Course Level Operating Performance





# Improve Course Conditions Via Agronomy Plan & Facility Standards

## • 2015 Course Maintenance Agronomic Plan "Best in Class"

- Day-to-Day Course Maintenance Standards
- Greens Chemical & Fertilizer Program
- Tees Chemical & Fertilizer Program
- Fairways Chemical & Fertilizer Program

### • Improve Playability via

- Consistent Greens Speeds
- Mowing Heights and Patterns
- Golf cart traffic control
- Capital Improvements

#### Theme and Feel

- Clubhouse Grounds & Interior
- Pine Straw Beds
- Annual Plant Materials
- Increased Signage







#2

September 2014



**April 2015** 







#4

September 2014



**April 2015** 







#14

## **April 2015**







#8 April 2015







## Improve Theme & Feel

## Entrance April 2015











## **Capital Improvements**

## **Top Priorities:**

**Bunker Renovation** 

**Compaction Relief of Fairways** 

**Turf Care Equipment/Fleet** 

**Clubhouse Interior – Restrooms/Paint** 





## Expand Community Outreach Via Improved Programming

#### **Introduce Golf in Schools - GLF**

- Engage relationships with local schools
  - Pilot Program Wadsworth Elementary
  - 12 Schools Total (Goal)
- Intro Sessions (at the schools, gym class)
- Level 1
  - 5 week program (after school/fee based)
- Level 2 & 3 (at the club/fee based)
- Year round programs

### **Expanded Programing**

- **Group activities**
- **Get Golf Ready**
- **Women in Golf initiatives**
- **Family Events**
- **PGA Junior League**
- **Vast expansion of Junior Camps/Clinics**











## **Communications**

## Expanded Website

- Partnerships Page
- Ecommerce
- Promotion of "Open" Events
- Stay & Play Packages
- Testimonials

#### Social Media

- Facebook
- Instagram #golfisgreat
- Twitter

## New Relationships

- Monthly Evaluation Team
- USGA visits
- GLF



















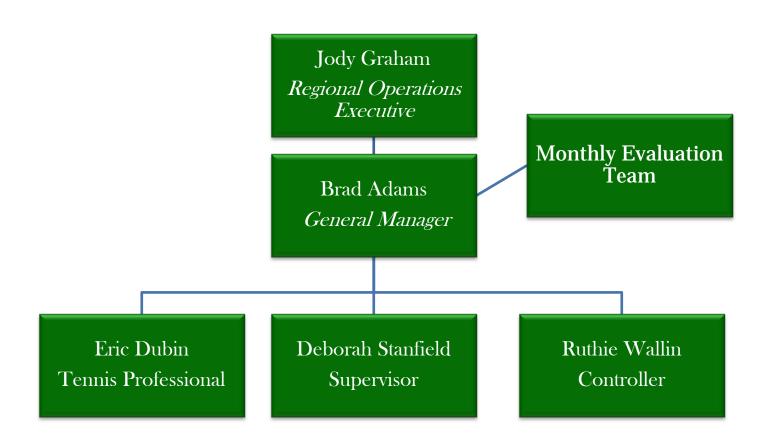


## Financial Summary as of March 2015

Description	Year to Date March 2015	Prior Year to Date March 2014
Total Revenue	\$698,837.00	\$684,976.00
Total Expenses	\$766,344.00	\$758,572.00
Operating Income	(67,507.00)	(\$73,596.00)
Total Rounds Played	17,965	17,805
Per Round Average	\$31.93	\$26.84



## The Palm Coast Tennis Center Team





## Objectives For 2015

- Expand Community Outreach via Improved Programming
- Improve Communications
- Improve Facility Level Operating Performance
- Merchandising









# Expand Community Outreach via Improved Programming

### Expanded Junior Programs

- Quick Start Tennis Ages 8 & under
- Summer Camps
- Racket Rookies



### Adult Programming

- 1,2,3 Tennis! Introduction to the Game
- New Faces Night
- Open House targeting Realtors













## **Communications**

### Expanded Website

- Local Business Partnerships Page
- Ecommerce
- Public Facility Push



- Facebook
- Instagram (new to facility)
- Twitter (new to facility)



• Monthly Evaluation Team

















## Financial Summary as of March 2015

Description	Year to Date March 2015	Prior Year to Date March 2014
Total Revenue	\$115,448.00	\$123,665.00
Total Operating Expenses	\$153,077.00	\$172,856.00
Operating Income	(\$37,629.00)	(\$49,191.00)
Walk on Players	922	635

### **Potential Revenue Streams**

**Holland Park Players** 

**Clinics/Camps Growth** 

**3 Month Summer Pass** 

Merchandising

<sup>\* 2014</sup> Total Expenses Includes Court Resurfacing



## Merchandising

























# QUESTIONS / COMMENTS?

